vtech®

Complete user's manual

www.vtechphones.com

Models:
DS6751/DS6751-2/
DS6751-3

Bluetooth®

BC

DECT 6.0

Congratulations

on purchasing your new VTech product. Before using this telephone, please read **Important safety instructions** on page 89 of this manual.

This manual has all the feature operations and troubleshooting necessary to install and operate your new VTech telephone. Please review this manual thoroughly to ensure proper installation and operation of this innovative and feature rich VTech product. For support, shopping, and everything new at VTech, visit our website at **www.vtechphones.com**. In Canada, please visit **www.vtechcanada.com**.

The ENERGY STAR® program (**www.energystar.gov**) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR® label indicating it meets the latest energy efficiency guidelines.

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Registration

Register your product online for enhanced warranty support.

Product news

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Parts checklist

Your telephone contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.
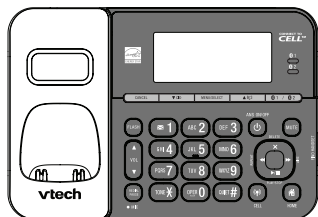
Telephone base

Handset
(1 for DS6751)
(2 for DS6751-2)
(3 for DS6751-3)
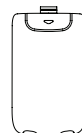
Battery compartment cover
(1 for DS6751)
(2 for DS6751-2)
(3 for DS6751-3)

Battery
(1 for DS6751)
(2 for DS6751-2)
(3 for DS6751-3)
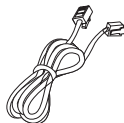
Telephone line cord
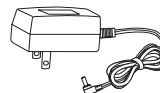
Telephone base
power adapter
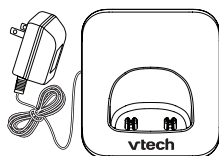
Handset charger and
charger adapter
(1 for DS6751-2)
(2 for DS6751-3)
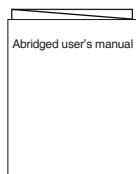
Abridged user's manual
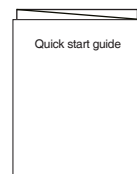
Quick start guide

note To purchase a replacement battery or power adapter, visit our website at **www.vtechphones.com** or call **1 (800) 595-9511**. In Canada, go to **www.vtechcanada.com** or call **1 (800) 267-7377**.

Getting started

Telephone base and charger installation

Install the telephone base and charger as shown below.

If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, you must install a DSL filter between the telephone line cord and telephone wall jack. Contact your DSL service provider for more information about DSL filter.

Telephone wall jack

A DSL filter (not included) is required if you have DSL high-speed Internet service.

The DSL filter must be plugged into the telephone wall jack.

Electrical outlet (not controlled by a wall switch)

Telephone base power adapter

Charger adapter

TEL. LINE
Use Only
Supplied Adapter

Telephone base   Charger
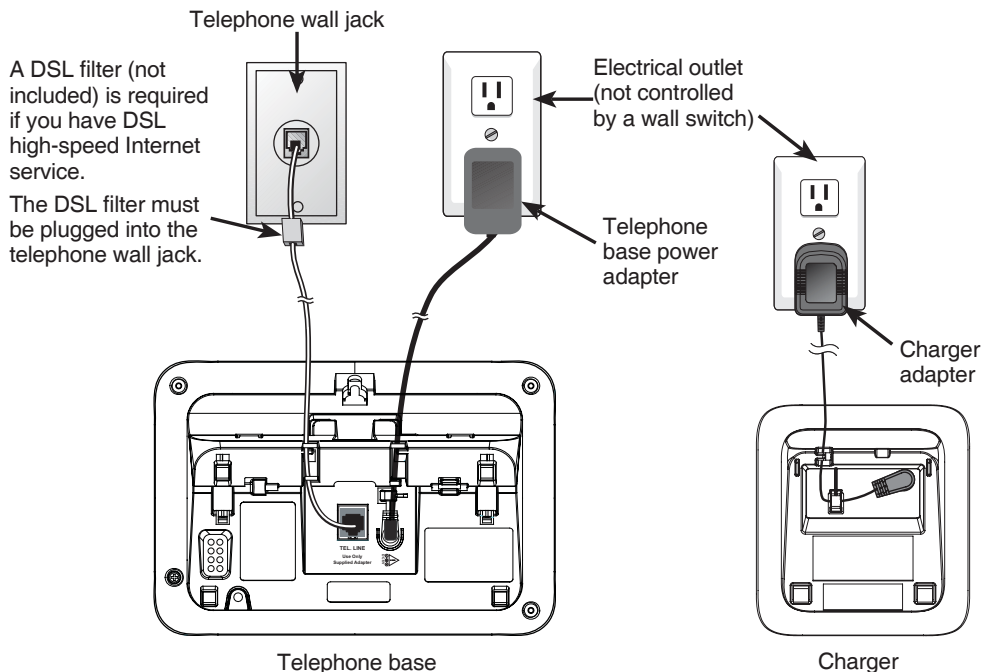
note
- Use only the power adapters supplied with this product. To order a replacement, visit our website at **www.vtechphones.com** or call **1 (800) 595-9511**. In Canada, go to **www.vtechcanada.com** or call **1 (800) 267-7377**.
- The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
- Even if you do not subscribe to any conventional telephone service, you can still use the cell line alone without plugging in a telephone line cord.

CAUTION:
If you subscribe to telephone service from a cable company or a VoIP service provider, contact your cable/VoIP service provider for more information.

Getting started

Battery installation

Install the battery as shown below.

1. Plug the battery connector securely into the socket, matching the orientation of the engraved label.
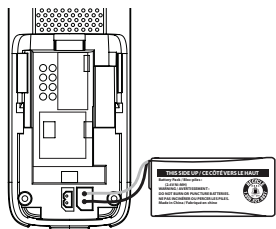
2. Place the battery with the label **THIS SIDE UP** facing up and the wires inside the battery compartment.
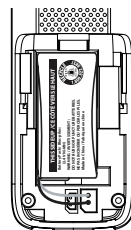
3. Slide the battery compartment cover towards the center of the handset until it clicks into place.

4. Place the handset in the telephone base or charger to charge.

CHARGE light remains on when charging.
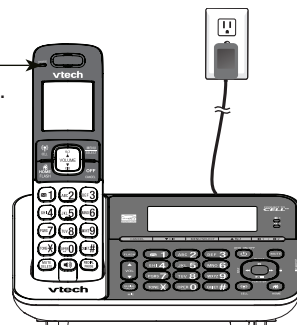
note
- If the handset will not be used for a long period of time, disconnect and remove the battery to prevent any possible leakage.

- To purchase replacement batteries, visit our website at **www.vtechphones.com** or call **1 (800) 595-9511**. In Canada, go to **www.vtechcanada.com** or call **1 (800) 267-7377**.

IMPORTANT:

Check for a dial tone by pressing 🏠**/HOME**. If you hear a dial tone, the installation is successful.

If you do not hear a dial tone:
- Make sure the installation procedures described above are properly done.
- It may be a wiring problem. If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your cable/VoIP service provider for more information.

Getting started

Battery charging

Once you have installed the battery, the screen indicates the battery status (see the table below). If necessary, place the handset in the telephone base or charger to charge the battery. For best performance, keep the handset in the telephone base or charger when not in use. The battery is fully charged after 11 hours of continuous charging. See the table on page 78 for battery operating times.

If the screen is blank or displays **Put in charger**, you need to charge the handset without interruption for at least 30 minutes to give the handset enough charge to use for a short time. When the battery is low, the handset displays **Low battery** along with a flashing 🔋 icon. If you are on a call in low battery mode, the handset plays short beeps to alert you.

The following table summarizes the battery charge indicators and actions to take.

Battery indicators	Battery status	Action
The screen is blank, or displays **Put in charger** and 🔋 flashes.	The battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen displays **Low battery** and 🔋 flashes.	The battery has enough charge to be used for a short time.	Charge without interruption (about 30 minutes).
The screen displays **HANDSET X**.	The battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

note   If you place the handset in the telephone base or charger without plugging in a battery, the screen displays **NO BATTERY**.

After you install your telephone or power returns following a power outage, the handset will prompt you to set the date and time. For instructions, see **Set date and time** on page 24. To skip setting, press **CANCEL**.

```
Date: MM/DD/YY




🔋 ECO
                    ANS ON
```

Getting started

Installation options

The telephone comes ready for tabletop use. If you want to mount your telephone on a wall, use the provided wall mount bracket to connect with a standard dual-stud telephone wall mount plate. If you do not have this wall mount plate, you can purchase one from many hardware or consumer electronics retailers. You may need a professional to install the wall mount plate.

Tabletop to wall mount installation

1. Remove the telephone line cord from the telephone wall jack, and the telephone base power adapter from the electrical outlet.
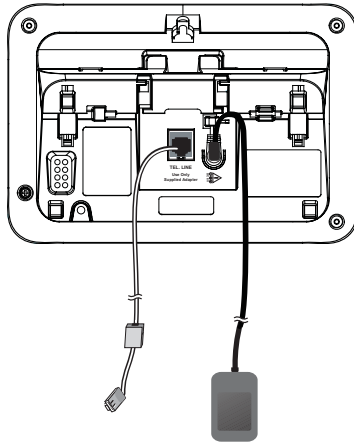
2. Push to open the wall mount bracket as the arrows indicated below. Swivel the wall mount bracket down.
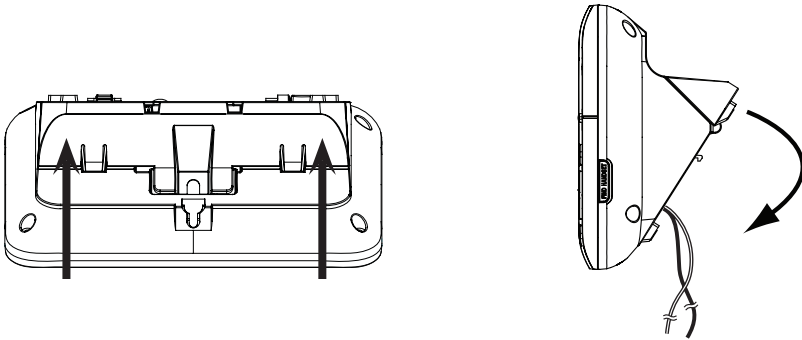
Getting started

Tabletop to wall mount installation

3. Press the wall mount bracket onto the telephone base until it clicks into place.
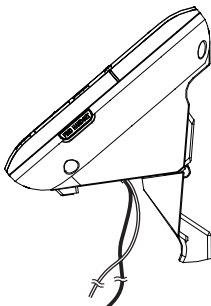
4. Plug the telephone line cord into the telephone wall jack. Plug the telephone base power adapter into an electrical outlet not controlled by a wall switch. Align the holes on the wall mount bracket with the standard wall mounting plate and slide the telephone down until it locks securely. Bundle the telephone line cord and power adapter cord neatly with twist ties.
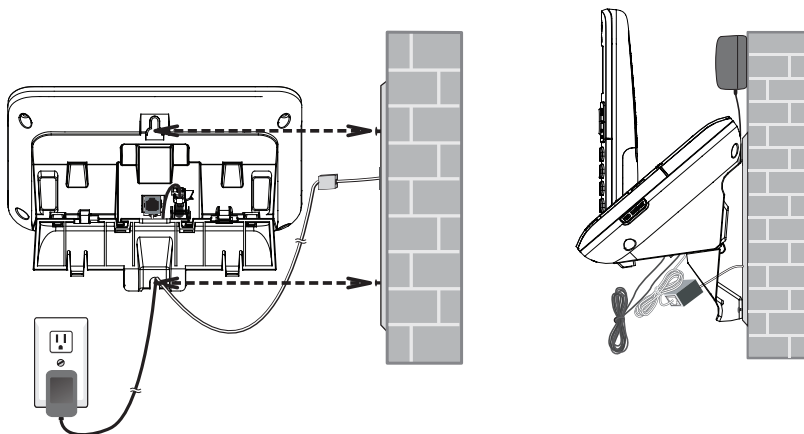
Getting started

Wall mount to tabletop installation

1. If the telephone line cord and power adapter cord are bundled, untie them first.

2. Unplug the telephone line cord (or the DSL filter) from the telephone wall jack. Unplug the power adapter from the electrical outlet. Slide the wall mount bracket up and remove it from the wall mount plate.
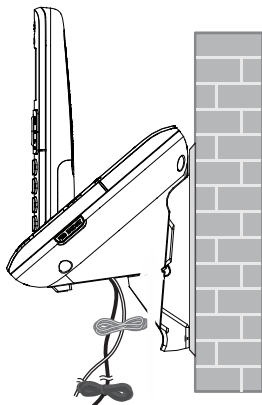
3. Push to release the wall mount bracket from the telephone base. Swivel it upwards as the arrows indicated below. Then press it onto the telephone base until it clicks into place.
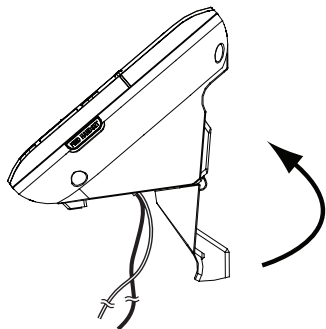
Wall mount position   Tabletop position
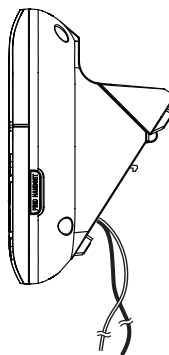
4. See **Telephone base and charger installation** on page 2.

Getting started

Are you a new cable or VoIP subscriber?

If your answer is yes, the existing telephone jacks in your home may no longer work. Your cable/VoIP service provider uses a different connection, separate from your old traditional telephone service, to connect the modem/router/terminal adapter installed in your home.

To allow all existing telephone jacks to work, contact your telephone service provider for solutions, such as rewiring services (fees may apply).

If your answer is no, your existing telephone jacks will continue to work as normal.

Conventional telephone line jack

OLD
Main landline

NEW
Cable or Internet

Modem/Router/ Terminal adapter
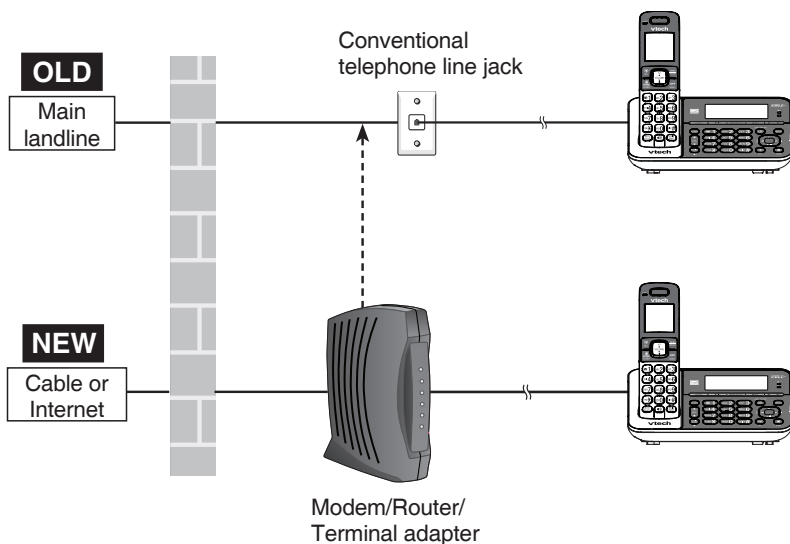
Did you subscribe to voicemail service from your telephone service provider?

Your telephone has a built-in answering system and supports voicemail feature offered by your telephone service provider (subscription is required, and fees may apply). Refer to **Answering system and voicemail** on page 65 for more information.

To use the built-in answering system:

You may see this online **Complete user's manual** on how to record your outgoing announcement, retrieve messages and other related operations.

To use the voicemail:

To retrieve your voicemail messages, you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.

Getting started

Telephone base layout
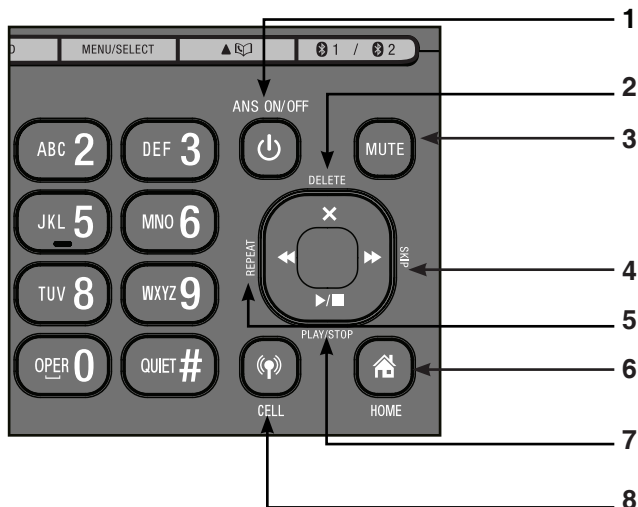
1 – ⏻ ANS ON/OFF
- Press to turn the answering system on or off (page 61).

2 – X/DELETE
- Press to delete the playing message or announcement (page 68 or page 60).
- Press to delete the displayed entry while in the directory, caller ID log or redial list (page 49, page 58 or page 36).
- Press to delete digits or characters, or press and hold to delete all digits or characters while using the dialing keys.

3 – MUTE
- Press to mute the microphone while on a call (page 34).
- Press to silence the ringer temporarily while the telephone base is ringing (page 35).

4 – ⏩/SKIP
- Press to skip to the next message during message playback (page 68).

5 – ⏪/REPEAT
- Press to repeat the playing message (page 68).
- Press twice to play the previous message (page 68).

6 – ⌂/HOME
- Press to make, answer or end a home call (page 30 or page 31).

7 – ▶/■/PLAY/STOP
- Press to start or stop message playback (page 68).
- Flashes when there are new messages or memos in the answering system.
- Press to temporarily turn on/off call screening (page 62).

8 – ⦿/CELL
- Press to make, answer or end a cell call (page 31 or page 32).

Getting started

Telephone base layout
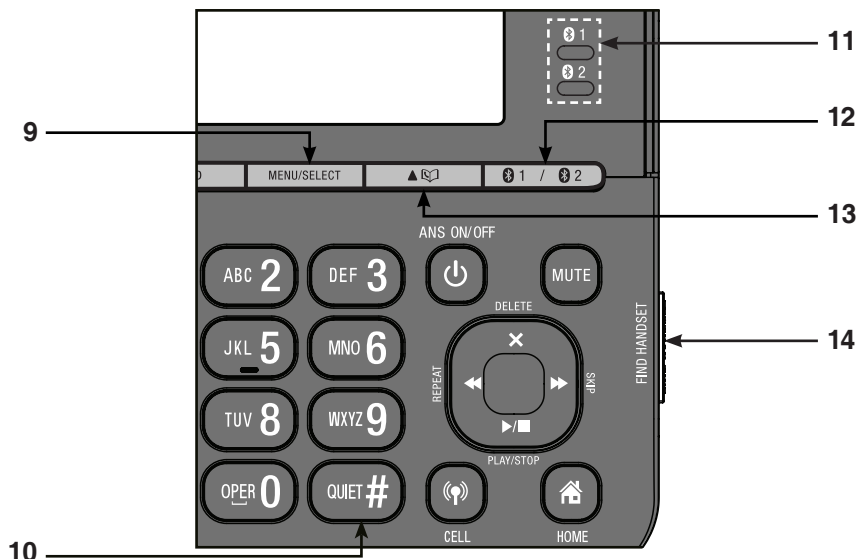
9 – MENU/SELECT
- Press to show the menu (page 21).
- Press to choose an item, or save an entry or setting while in a menu.

10 – QUIET#
- <u>Press and hold</u> to set and turn on the quiet mode, or turn it off (page 23).
- Press repeatedly to show other dialing options when reviewing a caller ID log entry (page 56).

11 – 🚸 1 and 🚸 2 device lights
- On when the telephone base is paired and connected with a Bluetooth cell phone (page 18).
- Blinks when the telephone base is pairing and connecting with a Bluetooth cell phone (page 18).

12 – 🚸 1 / 🚸 2
- Press to pair or replace a cell phone (page 18).
- Press to cancel the pairing process (page 18).

13 – ▲/📖
- Press to review the directory when the phone is not in use (page 47).
- Press to scroll up while in a menu, or in the directory, caller ID log or redial list.
- Press to move the cursor to the right while entering numbers or names.

14 – FIND HANDSET
- Press to page all system handsets (page 39).

Getting started

Telephone base layout
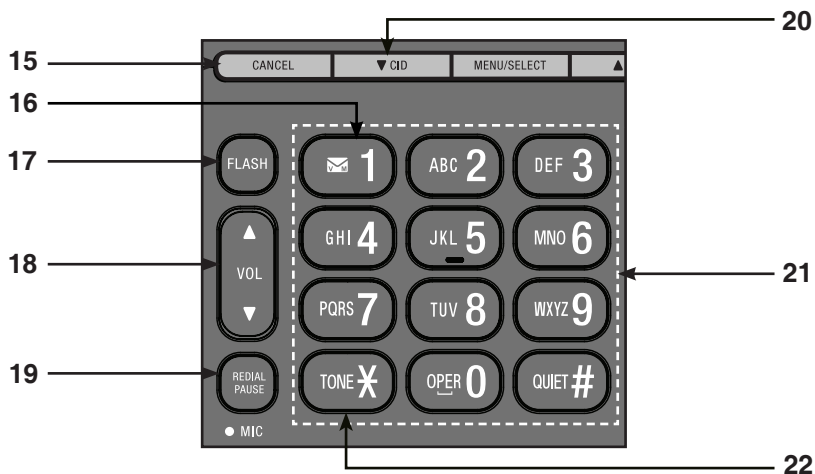
15 – CANCEL
- Press to silence the ringer temporarily while the telephone base is ringing (page 35).
- Press and hold to erase the missed call indicator when the phone is not in use (page 54).
- Press to return to the previous menu, or press and hold to return to idle mode, while in a menu without making changes.

16 – ✉ 1
- Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the directory while reviewing a caller ID log entry (page 56).
- Press and hold to set or dial your voicemail number (page 26 or page 37).

17 – FLASH
- Press to answer an incoming call when you hear a call waiting alert during a call (page 33).

18 – ▲/VOL and ▼/VOL
- Press to adjust the listening volume during a call or message playback (page 34 or page 68).
- Press to adjust the telephone base ringer volume when the phone is not in use (page 22).

19 – REDIAL/PAUSE
- Press repeatedly to review the last 10 numbers dialed (page 36).
- Press and hold to insert a dialing pause while dialing or entering numbers (page 30 or page 45).

20 – ▼/CID
- Press to review the caller ID log when the phone is not in use (page 55).
- Press to scroll down while in a menu, or reviewing the directory, caller ID log or redial list.
- Press to move the cursor to the left while entering numbers or names.

21 – Dialing keys
- Press to enter numbers or characters.
- Press to answer an incoming home call or cell call (page 30 or page 32).

22 – TONE✳
- Press to switch to tone dialing temporarily when using pulse service during a call (page 35).

11

Getting started

Handset layout
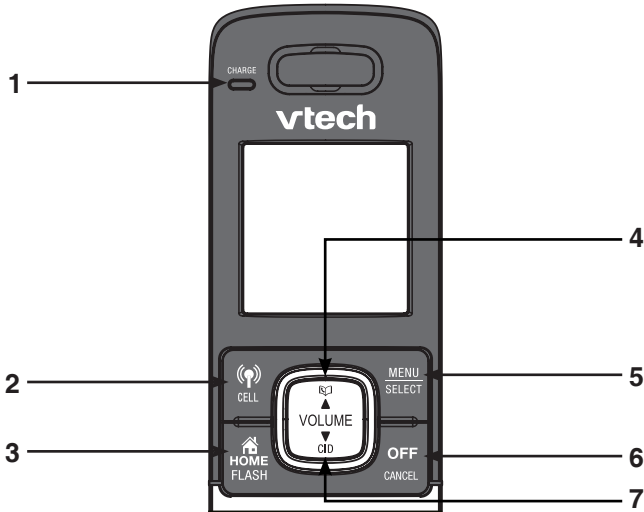
1 – CHARGE light

2 – (♦)/CELL
- Press to make or answer a cell call (page 31 or page 32).
- Press to answer an incoming cell call when you hear a call waiting alert (page 33).

3 – 🏠/HOME/FLASH
- Press to make or answer a home call (page 30).
- Press to answer an incoming home call when you hear a call waiting alert during a call (page 33).

4 – 📖/▲/VOLUME
- Press to review the directory when the phone is not in use (page 47).
- Press to increase the listening volume during a call or message playback (page 34 or page 68).
- Press to scroll up while in a menu, or reviewing the directory, caller ID log or redial list.
- Press to move the cursor to the right while entering numbers or names.

5 – MENU/SELECT
- Press to show the menu (page 21).
- Press to choose an item, or save an entry or setting while in a menu.

6 – OFF/CANCEL
- Press to hang up during a call (page 31).
- Press to silence the ringer temporarily while the handset is ringing (page 35).
- Press and hold to erase the missed call indicator when the phone is not in use (page 54).
- Press to return to the previous menu, or press and hold to return to idle mode, while in a menu without making changes.

7 – CID/▼/VOLUME
- Press to review the caller ID log when the phone is not in use (page 55).
- Press to decrease the listening volume during a call or message playback (page 33 or page 68).
- Press to scroll down while in a menu, or reviewing the directory, caller ID log or redial list.
- Press to move the cursor to the left while entering numbers or names in the directory.

Getting started

Handset layout
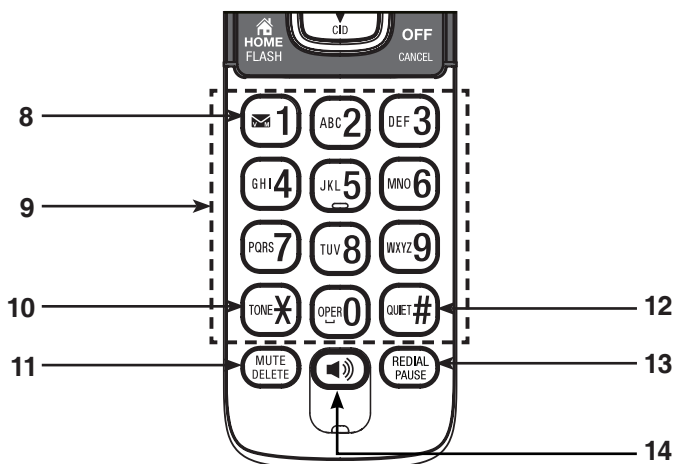
8 – ✉ 1
- Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the directory **while reviewing a** caller ID log entry (page 56).
- <u>Press and hold</u> to set or dial your voicemail number (page 26 or page 37).

9 – Dialing keys
- Press to enter numbers or characters.
- Press to answer an incoming call (page 30 or page 32).

10 – TONE✳
- Press to switch to tone dialing temporarily when using pulse service while on a call (page 35).

11 – MUTE/DELETE
- Press to mute the microphone while on a call (page 34).
- Press to silence the ringer temporarily while the handset is ringing (page 35).
- Press to delete the playing message or announcement (page 68 or page 60).
- Press to delete digits or characters, or <u>press and hold</u> to delete all digits or characters while using the dialing keys.

- Press to delete the displayed entry when reviewing the directory, caller ID log or redial list (page 49, page 58 or page 36).

12 – QUIET#
- <u>Press and hold</u> to set and turn on the quiet mode, or turn it off (page 23).
- Press repeatedly to show other dialing options when reviewing a caller ID log entry (page 56).

13 – REDIAL/PAUSE
- Press repeatedly to review the last 10 numbers dialed (page 36).
- <u>Press and hold</u> to insert a dialing pause while dialing or entering numbers (page 30 or page 45).

14 – ◀))
- Press to make a home line call using the handset speakerphone (page 30).
- Press to answer a call using the handset speakerphone (page 30 and page 32).
- Press to switch between the handset speakerphone and the handset earpiece during a call or message playback (page 35 or page 68).

Bluetooth

Introducing Bluetooth

Your new **DS6751** telephone system with Bluetooth wireless technology has the following features:

- Pair and connect up to a maximum of two cell phones with the telephone base to make and receive cell calls. Only one cell phone can be active on a call at a time.
- Make and receive calls using your cell phone plan while utilizing the ease and comfort of your home telephone system.
- Receive directory entries from your cell phone.

IMPORTANT INFORMATION
- Refer to the user's manual of your Bluetooth enabled cell phone for more information about how that device uses Bluetooth connectivity.
- Bluetooth wireless technology operates within a short range (a maximum of approximately 30 feet) from the telephone base. Keep connected cell phones within this range. For optimal performance, keep your cell phone within 15 feet of the telephone base while using the **DS6751** cell line.
- If your cell phone has poor reception in your home, the **DS6751** cannot improve the reception. However, if there is a location in your house with better reception, you can leave your cell phone at that location while you use the **DS6751** cell line.
- If you experience poor sound quality, your cell phone may be too far away from the telephone base. To improve Bluetooth signal strength, place your cell phone closer to the telephone base (within 15 feet) and make sure that there are no physical obstacles between the telephone base and the cell phone, such as large furniture or thick walls.

Less than 15 feet for optimal performance

DS6751

Bluetooth®

Cellular signal
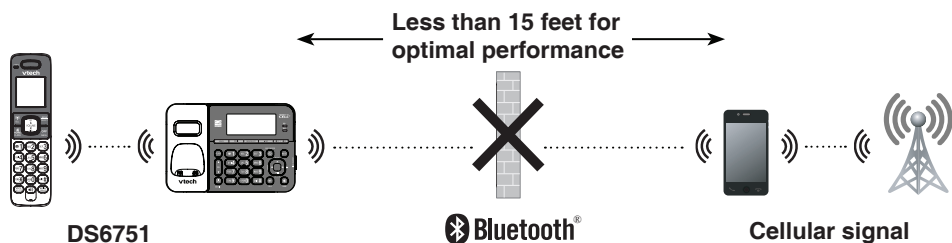
Bluetooth

- Charge your cell phone while it is connected to the telephone base. Your cell phone's battery will discharge faster while it is connected to the telephone base via Bluetooth wireless technology.
- Monitor your cell phone's usage because minutes are deducted from your cellular plan for the duration of all cell calls, depending on the terms of your plan.

Refer to **Bluetooth setup** (page 17) to learn how to set up and manage your Bluetooth enabled devices. Refer to **Telephone operation** (page 31) on how to operate your Bluetooth devices with your new **DS6751** telephone system with Bluetooth wireless technology. Refer to **Troubleshooting** (page 79) if you experience difficulty using the telephone system.

Bluetooth

Glossary of terms

Below are some terms used in this user's manual to help you become familiar with using your Bluetooth enabled cell phone and your new **DS6751** telephone system.

Bluetooth cell phone - refers to a Bluetooth enabled cellular telephone.

Cell line - the telephone line associated with your cell phone service. On your **DS6751** telephone base and handset, press ⚲/**CELL** to use the cell line.

Connected - when you pair a Bluetooth cell phone to the **DS6751**, it is automatically connected. When a cell phone is connected, **1** and/or **2** displays after 🚷 on the telephone and handset. The 🚷 **1** and/or 🚷 **2** device light on the telephone base is on. If a cell phone loses its connection to the telephone base, it must be reconnected before you can use the cell phone with the **DS6751**.

Disconnected - when a cell phone is disconnected, the 🚷 on the telephone base and handset no longer displays. The 🚷 **1**/ 🚷 **2** device light on the telephone base is off.

Discoverable mode - before a Bluetooth enabled device can be paired, it must be set to this mode. When pairing your cell phone, the telephone base will be set to this mode. Depending on the manufacturer, this mode is sometimes referred to as **Find Me** or **Visibility**.

Home line - your conventional telephone land line. On your **DS6751** telephone base and handset, press ⌂/**HOME** to use the home line.

Paired device - once a Bluetooth enabled cell phone has been paired with the telephone base, it appears on the cell devices list. A maximum of two cell phones can be paired with the telephone base.

Pairing - this refers to the process of Bluetooth enabled cell phone registering device information with each other. The telephone base must be paired with a Bluetooth enabled cell phone before the Bluetooth cell phone can be used. Depending on the manufacturer, this is also referred to as **Bonding**.

PIN - by default, the PIN is **0000** for the telephone base and for most Bluetooth devices. PIN information may be exchanged between Bluetooth devices before they can be used. This is also known as a **Passkey** or **Passcode**.

Bluetooth

Bluetooth setup

To use a Bluetooth enabled cell phone with your **DS6751**, you must first pair and connect it with the telephone base. The **DS6751** telephone base and all system handsets can be used to make or answer calls on the cell phone line.

Bluetooth wireless technology operates within a short range (a maximum of approximately 30 feet). When you pair a Bluetooth cell phone to the telephone base, make sure your Bluetooth cell phone is close to the telephone base to maintain sufficient signal strength. For optimal performance, keep your cell phone within 15 feet of the telephone base while using the cell line.

VTech Connect to Cell™ application

If you are using Bluetooth enabled Android® phones (OS 2.3 or higher), you can further extend the flexibility of your telephone system with use of this free application.

VTech Connect to Cell comprises **Caller ID manager** and **Alerts manager** that help you integrate your cell phone with your new **DS6751**.

To learn more or download this application via **Google Play® Store**, go to **http://www.vtechphones.com/app_connect_to_cell**.

Android® and Google Play® are registered trademarks of Google Inc.

Bluetooth

Add a cell phone

Before you begin, make sure that you have cellular coverage and your Bluetooth enabled cell phone is not connected to any other Bluetooth devices. Refer to your cell phone user's manual to learn how to search for or add new Bluetooth devices.

You can pair and connect up to two cell phones to the telephone base. All paired cell phones are shown on the cell device list. Only one Bluetooth cell phone can be on a call at a time.

Once you have paired and connected a device with the telephone base, you do not need to repeat the procedure again unless you have replaced the paired cell phone with a new one.

To pair and connect a cell phone:

1. Press **8 1** / **8 2** on the telephone base. You hear two beeps and the **8 1**/ **8 2** device light blinks.

   - When slot 1 is empty, the base screen displays **Pairing D1...** and the **8 1** device light blinks.
   - When slot 1 is paired and slot 2 is empty, the base screen displays **Pairing D2...** and the **8 2** device light blinks.
   - When both slots are paired, the base screen displays **Replace 1 or 2?** Use the dialing key to choose the desired slot. Then the corresponding light (**8 1** or **8 2**) blinks.
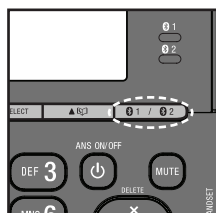
2. Turn on the Bluetooth feature of your cell phone. Once your cell phone finds your VTech phone (**VTech DS6751**), press the appropriate key on your cell phone to continue the pairing process.

   - Your cell phone may prompt you to enter the PIN of the telephone base. The default PIN of the telephone base is **0000**.
   - All cell phones that are connected to the telephone base are disconnected temporarily until the pairing process is completed.

3. When the cell phone is successfully paired and connected to the telephone base, you hear two beeps. The corresponding status icon (8^1/ 8_2) displays. The corresponding device light (**8 1**/ **8 2**) turns on.

If you have trouble pairing your cell phone, it may not be compatible with your DS6751. Check the Bluetooth compatibility list at www.vtechphones.com.

note	• The pairing process may take up to one minute. If the pairing process fails, turn off the Bluetooth feature on your phone and on the **DS6751** by pressing **8 1** / **8 2**. Then repeat the steps above to pair and connect again. In some cases, it may take you a few attempts to complete the pairing process.
	• The steps for the pairing process may vary for different cell phones. If this happens, follow the prompts on your cell phone and your **DS6751** to complete the pairing process.

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Bluetooth

Review the cell device list

1. Press **MENU** on the phone when it is not in use.
2. Press ▼ or ▲ to scroll to **Bluetooth**, then press **SELECT**.
3. Press ▼ or ▲ to scroll to **Cell devices**, then press **SELECT**.

Auto connection

A cell phone may be disconnected from the telephone base when:

- The Bluetooth feature of your connected cell phone is turned off.
- The power of your cell phone is turned off.
- Your cell phone is not within range of the telephone base.

When the Bluetooth feature or power on the cell phone is turned on, or it moves within range of the base, the base will try to reconnect to the cell phone.

Bluetooth

Download directory

You can download up to 200 directories (phonebooks) to your **DS6751** telephone system via Bluetooth wireless technology. Each downloaded directory is stored in the phone directory with up to 24 digits for each phone number and 15 characters for each name.

Before downloading the directory, make sure the cell phone is paired and connected to the **DS6751**. Make sure the handset battery is charged for at least 10 minutes.

Place your cell phone next to the telephone base while downloading.

To download a cell phone directory:

1. Press **MENU** when the handset/telephone base is not in use.
2. Press ▼ or ▲ to scroll to **Bluetooth**, then press **SELECT**.
3. Press ▼ or ▲ to scroll to **Download dir**, then press **SELECT**. The screen displays **Select a device** briefly.
   - If there is no cell phone paired to the system, the handset displays **Pair cell first** and then returns to the previous menu.
4. Press ▼ or ▲ to scroll to a desired device, then press **SELECT**.
   - If the selected device is not available, the handset displays **DX not avail.** (X represents the cell device number) and then returns to the previous menu.

   During the download, the handset flashes **Downloading...**
   All other idle system handsets display **Downloading...**
5. When the downloading process is complete or when the memory is full, the handset displays **Entries added: XXX**.
   (XXX represents the number of entries added). Then the handset returns to the Bluetooth menu.

note
- Certain cell phones do not support SIM card download. If this is the case, transfer the contacts from your SIM card to your cell phone memory first. Then, download from your cell phone memory. For more information on how to transfer contacts from your SIM card to your cell phone memory, see the user's manual of your cell phone.

- When downloading the directory from your Bluetooth enabled cell phone, some data may not transfer. For example, if you have home, mobile and work numbers for a particular contact, the three categories may not transfer to your **DS6751**.

- For certain cell phones, you may need to press a key on your cell phone to confirm the directory download.

- For Android cell phones, you may also download your cell phone directory to your **DS6751** via the VTech Contact Share application. Go to **http://www.vtechphones.com/app_contact_share** for application download.
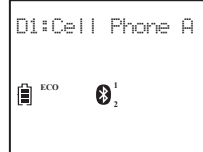
Telephone settings

Using the menu

You can use a cordless handset or the telephone base to change the telephone settings.

In the ringers menu, you can select the ringer tones and adjust the ringer volume for incoming calls.

In the settings menu, you can change the settings for LCD language, voicemail number, voicemail indicators, key tone, home area code and dial mode.

Go to **Answering system settings** (from page 59 to page 64) for instructions to change the answering system settings.

To enter the menu:

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ until the screen displays the desired feature menu.

3. Press **SELECT** to enter that menu.

• To return to the previous menu, press **CANCEL**.

• To return to idle mode, press and hold **CANCEL**.
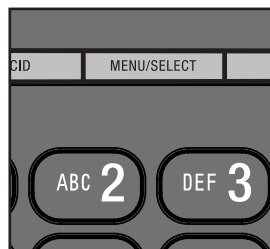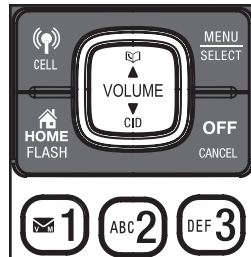
Handset ringer volume

You can adjust the ringer volume or turn the ringer off on each handset. When the ringer is turned off, the handset displays 🔕 and **Ringer off**.

1. Press **MENU** when the handset is not in use.

2. Press ▼ or ▲ until the handset displays **Ringers**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Home volume** or **Cell volume**, then press **SELECT**.

4. Press ▼ or ▲ to sample each ringer volume level.

5. Press **SELECT** to save your selection. You hear a confirmation tone.
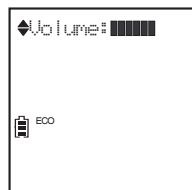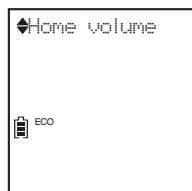
note   The ringer volume also determines the ringer volume for intercom calls. If the ringer volume is set to off, that handset is silenced for all incoming calls except paging tone.

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Telephone settings

Telephone base ringer volume

You can set the base ringer volume or turn the ringer off. When the ringer is off, **Ringer off** and ⬬ appear on the screen.

1. Press **MENU** when the telephone base is not in use.

2. Press ▼ or ▲ to scroll to **Ringers**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Ringer volume**, then press **SELECT**.

4. Press ▼ or ▲ to sample each volume level.

5. Press **SELECT** to save your selection and return to the previous menu. You hear a confirmation tone.

-OR-

• Press ▼**/VOL** or ▲**/VOL** when the telephone base is not in use.

When you set the ringer volume to zero, the base ringer is off and the telephone base announces, "*Base ringer is off.*" The screen displays ⬬ and **Ringer off**.

Ringer tone

You can choose from different ringer tones on the phone.

1. Press **MENU** when the handset/telephone base is not in use.

2. Press ▼ or ▲ until the screen displays **Ringers**, then press **SELECT**.

3. Press ▼ or ▲ until the screen displays **Home ringtone** or **Cell ringtone**, then press **SELECT**.

4. The screen displays **Tone:** with the current setting displayed. Press ▼ or ▲ to sample each ringer tone.

5. Press **SELECT** to save your selection. You hear a confirmation tone.

> **note** If you turn off the ringer volume on a handset, you will not hear ringer tone samples on that handset.
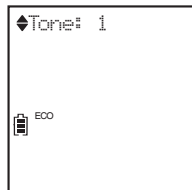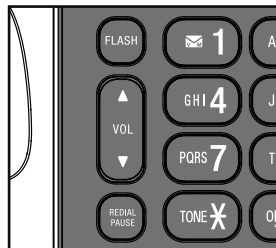
Telephone settings

Quiet mode

You can turn on the quiet mode for a period of time (1-12 hours). During this period, all tones (except paging tone) and call screening are muted.

When you turn on the quiet mode, the answering system turns on automatically. When the quiet mode duration expires, the answering system remains on.

To set the duration and turn on the quiet mode:

1. Press and hold **QUIET#** when the handset/telephone base is not in use.

2. The screen displays **Quiet: _ _ hours**. Use the dialing keys (**0**-**9**) to enter the desired duration (1-12).

3. Press **SELECT** to save. You hear a confirmation tone. The screen displays **Quiet mode on** and ♨. The handset also displays **ANS ON**. The ⏻**ANS ON/OFF** light on the telephone base turns on.

To turn off the quiet mode:

- Press and hold **QUIET#** when the handset/telephone base is not in use. The screen displays **Quiet mode off** briefly and then returns to idle.

note When you change the settings of the ringer tone, handset ringer volume or telephone base ringer volume, you can still hear the samples even if the quiet mode is on.
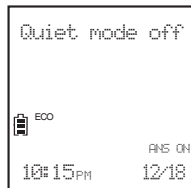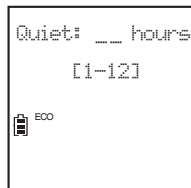
Telephone settings

Set date and time

The answering system announces the date and time of each message prior to playing it. Before using the answering system, set the date and time as follows. If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. However, the year must be correct so that the day of the week can be calculated from the caller ID information.

1. Press **MENU** when the handset/telephone base is not in use.

2. Press ▼ or ▲ until the screen displays **Set date/time**, then press **SELECT**.

3. Press ▼ or ▲ to select the month then press **SELECT**, or use the dialing keys to enter a two-digit number (**01**-**12**).

4. Press ▼ or ▲ to select the date then press **SELECT**, or use the dialing keys to enter a two-digit number (**01**-**31**).

5. Press ▼ or ▲ to select the year then press **SELECT**, or use the dialing keys to enter a two-digit number (**00**-**99**) then press **SELECT**.

6. Press ▼ or ▲ to select the hour then press **SELECT**, or use the dialing keys to enter a two-digit number (**01**-**12**).

7. Press ▼ or ▲ to select the minute then press **SELECT**, or use the dialing keys to enter a two-digit number (**00**-**59**).

8. Press ▼ or ▲ to select **AM** or **PM**.

9. Press **SELECT** to save the settings. You hear a confirmation tone.

note
- If the date and time are not set when a message is recorded, the system announces, *"Time and date not set,"* before each message plays.
- The phone plays two beeps if you enter an invalid number.

Telephone settings

LCD language

You can select English, French or Spanish to be used in all screen displays.

1. Press **MENU** when the handset/telephone base is not in use.

2. Press ▼ or ▲ until the screen displays **Settings**, then press **SELECT**.

3. Press **SELECT** to choose **LCD language**.

4. Press ▼ or ▲ to choose **English**, **Français** or **Español**, then press **SELECT**.

   • The screen displays **Set English?** when you choose **English**.

   • The screen displays **Set Francais?** when you choose **Français**.

   • The screen displays **Set Espanol?** when you choose **Español**.

5. Press **SELECT** to save your selection. You hear a confirmation tone.

> **note** If you accidentally change the LCD language to French or Spanish, you can reset it to English easily by pressing **MENU** then entering **✳364#**.

Telephone settings

Voicemail number

If you subscribe to voicemail service offered by your telephone service provider, you can save the voicemail number to ✉ **1** on each handset and the telephone base for easy access. When you want to retrieve voicemail messages, <u>press and hold</u> ✉ **1**. Contact your telephone service provider for more information and assistance about using your voicemail service.

To set your voicemail number:

1. <u>Press and hold</u> ✉ **1** when the phone is not in use.

2. Use the dialing keys to enter the voicemail number (up to 30 digits).

   - Press ▼ or ▲ to move the cursor to the left or right.

   - Press **DELETE** on the handset or **X/DELETE** on the telephone base to erase a digit.

   - <u>Press and hold</u> **DELETE** on the handset or **X/DELETE** on the telephone base to erase all digits.

   - <u>Press and hold</u> **PAUSE** to insert a dialing pause (a **P** appears).

   - Press **TONE✳** to add ✳ (⊢ appears) or **QUIET#** to add # (⍾ appears).

3. Press **SELECT** to save. Then the phone dials the saved voicemail number.

-OR-
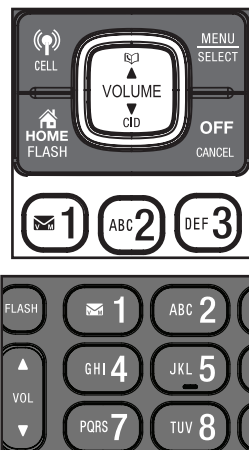
1. Press **MENU** when the handset/telephone base is not in use.

2. Press ▼ or ▲ to scroll to **Settings**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Voicemail #**, then press **SELECT**.

4. Use the dialing keys to enter the voicemail number (up to 30 digits).

   - Press ▼ or ▲ to move the cursor to the left or right.

   - Press **DELETE** on the handset or **X/DELETE** on the telephone base to erase a digit.

   - <u>Press and hold</u> **DELETE** on the handset or **X/DELETE** on the telephone base to erase all digits.

   - <u>Press and hold</u> **PAUSE** to insert a dialing pause (a **P** appears).

   - Press **TONE✳** to add ✳ (⊢ appears) or **QUIET#** to add # (⍾ appears).

5. Press **SELECT** to save. The screen displays **VM # saved** and the stored number. You hear a confirmation tone.

Telephone settings

Clear voicemail indicators

If you subscribe to voicemail service offered by your telephone service provider, the handsets and telephone base display **New voicemail** and ✉ when you have new voicemail messages. Contact your telephone service provider for more information about using your voicemail service.

After you have listened to all new voicemail messages, the indicators on the handsets and telephone base turn off automatically.

Use the clear voicemail feature when the telephone indicates that there is new voicemail but there are none (for example, when you have accessed your voicemail while away from home). The clear voicemail feature only turns off the indicators; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal to turn on the indicators.

To manually turn off the new voicemail indicators:

1. Press **MENU** when the handset/telephone base is not in use.

2. Press ▼ or ▲ until the screen displays **Settings**, then press **SELECT**.

3. Press ▼ or ▲ until the screen displays **Clr voicemail**, then press **SELECT**. The screen displays **Reset VM Icon?**

4. Press **SELECT** to save your selection. You hear a confirmation tone.

> **note** Your telephone service provider may alert you of new messages with a stutter (broken) dial tone. Contact your telephone service provider for details.
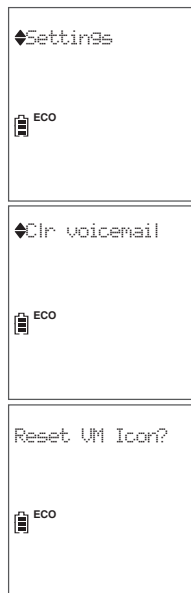
Telephone settings

Key tone

You can turn the key tone on or off for each handset and the telephone base.

If you turn the key tone on, the device beeps with each key press. If you turn the key tone off, there are no beeps when you press the keys.

1. Press **MENU** when the handset/telephone base is not in use.

2. Press ▼ or ▲ until the screen displays **Settings**, then press **SELECT**.

3. Press ▼ or ▲ until the screen displays **Key tone**, then press **SELECT**.

4. Press ▼ or ▲ to choose **Key tone:On** or **Key tone:Off**.

5. Press **SELECT** to save your selection. You hear a confirmation tone.

◆Settings

▣ **ECO**

◆Key tone

▣ **ECO**

◆Key tone:On

▣ **ECO**
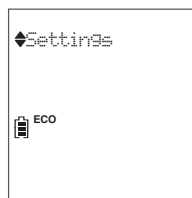
Home area code

If you dial local calls using only seven digits (area code not required), you can program your home area code so that when you receive a call within your local area, the telephone number is automatically stored in the caller ID log without the area code.

1. Press **MENU** when the handset/telephone base is not in use.

2. Press ▼ or ▲ until the screen displays **Settings**, then press **SELECT**.

3. Press ▼ or ▲ until the screen displays **Home area code**, then press **SELECT**.

4. Use the dialing keys (**0-9**) to enter the desired home area code.

    • Press **DELETE** to delete a digit.

    • Press and hold **DELETE** to delete all digits.

5. Press **SELECT** to save. You hear a confirmation tone.
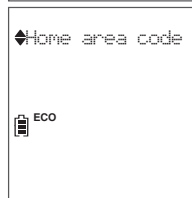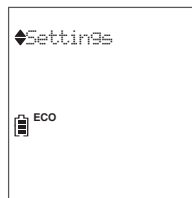
note   If, in the future, your telephone service provider requires you to dial the area code when making a local call, or, if you move to a location that requires it, follow the steps above to delete the home area code you have already programmed. After you have deleted the home area code, _ _ _ appears.

◆Settings

▣ **ECO**

◆Home area code

▣ **ECO**

Home area code

_ _ _

▣ **ECO**

Telephone settings

Dial mode

The dial mode is preset to touch-tone dialing. If you have pulse (rotary) service, you must change the dial mode to pulse dialing before using the telephone to make a call.

1. Press **MENU** when the handset/telephone base is not in use.

2. Press ▼ or ▲ until the screen displays **Settings**, then press **SELECT**.

3. Press ▼ or ▲ until the screen displays **Dial mode**, then press **SELECT**.

4. Press ▼ or ▲ to choose **Touch-tone** or **Pulse**.

5. Press **SELECT** to save your selection. You hear a confirmation tone.

◆Settings

ECO

◆Dial mode

ECO

◆Touch-tone

ECO
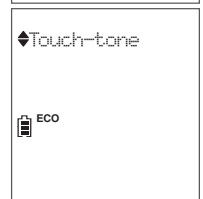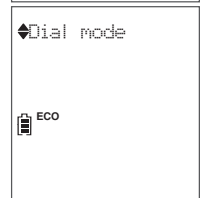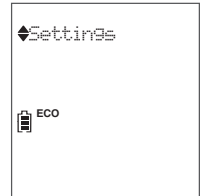
Telephone operation

Make a home call

Using a handset:

• Press **⌂/HOME** or ◀》, then dial the telephone number.

Using the telephone base:

• Press **⌂/HOME**, then dial the telephone number.

note
• The screen displays the elapsed time as you talk (in hours, minutes and seconds).

• While entering numbers, <u>press and hold</u> **PAUSE** to insert a dialing pause (a **P** appears).

Predial a home call

1. Enter the number with the dialing keys (**0-9**).

2. Press **⌂/HOME** or ◀》 on the handset to dial, or press **⌂/HOME** on the telephone base to dial.

note
• The screen displays the elapsed time as you talk (in hours, minutes and seconds).

• While predialing, press **DELETE** or **CANCEL** to backspace and delete; <u>press and hold</u> **PAUSE** to insert a dialing pause (a **P** appears).

• If you make a predial call while the telephone line is in use, the screen displays **Unable to call**.
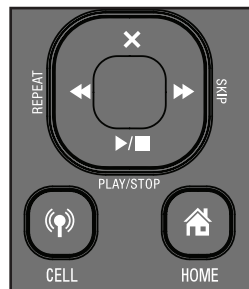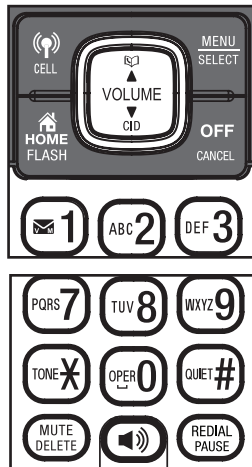
Answer a home call

Using a handset:

• Press **⌂/HOME**, **(•)/CELL,** ◀》 or any dialing key (**0-9**, **TONE✳** or **QUIET#**).

Using the telephone base:

• Press **⌂/HOME**, **(•)/CELL** or any dialing key (**0-9**, **TONE✳** or **QUIET#**).

Telephone operation

End a home call

Using a handset:

• Press **OFF** or put the handset back in the telephone base or handset charger.

Using the telephone base:

• Press ⌂**/HOME**.

Call waiting on the home line

When you subscribe to call waiting service from your telephone service provider, you hear a beep if someone calls while you are already on a call.

• Press **FLASH** to put your current call on hold and take the new call.
• Press **FLASH** at any time to switch back and forth between calls.

Make a cell call

Using a handset:

1. Press ⦿**/CELL**. The handset displays **Select a device**.
   • If you have only one cell phone connected to the telephone base, press **SELECT** and then the handset displays **D1 selected**.
   • If you have two cell phones connected to the telephone base, press ▼ or ▲ to select a cell phone and then press **SELECT**. Then the handset displays **D1/D2 selected**.
2. Enter the telephone number, then press ⦿**/CELL** to dial.

Using the telephone base:

1. Press ⦿**/CELL** on the telephone base. The screen displays **Select a device**.
   • If you have only one cell phone connected to the telephone base, press **SELECT**, the screen displays **Enter number**.
   • If you have two cell phones, press ▼ or ▲ to select a cell phone and then press **SELECT**, the screen displays **Enter number**.
2. Enter the telephone number, then press ⦿**/CELL** or **SELECT** to dial.

note	• The screen shows the elapsed time as you talk (in hours, minutes and seconds).

• While entering numbers, press and hold **PAUSE** to insert a dialing pause (a **P** appears).
• While using the cell line, place your cell phone closer to the telephone base, and make sure that there are no physical obstacles such as large furniture or thick walls between the telephone base and the cell phone.

Telephone operation

Predial a cell call

1. Enter the number with the dialing keys (**0**-**9**).
2. Press ⟨⟩**/CELL** to dial.
   - If you have only one cell phone connected to the telephone base, it is automatically selected to make cell calls.
   - If you have two cell phones connected to the telephone base, the screen displays **Select a device**. Press ▼ or ▲ to select a cell phone and then press **SELECT**.
   - The screen displays **Unable to call** if your cell phone is in use.

> **note**
> - The screen displays the elapsed time as you talk (in hours, minutes and seconds).
> - While entering numbers, press and hold **PAUSE** to insert a dialing pause (a **P** appears).

Answer a cell call

Using a handset:
- Press ⟨⟩**/HOME**, ⟨⟩**/CELL,** ◀⟩ or any dialing key (**0**-**9**, **TONE**✳ or **QUIET**#).

Using the telephone base:
- Press ⟨⟩**/HOME**, ⟨⟩**/CELL** or any dialing key (**0**-**9**, **TONE**✳ or **QUIET**#).

> **note**
> You can also use your cell phone to answer the call. If you answer with your cell phone, it will disconnect from the telephone base.

End a cell call

Using a handset:
- Press **OFF** or put the handset back in the telephone base or handset charger.

Using the telephone base:
- When you are using the base speakerphone, press ⟨⟩**/CELL**.

Telephone operation

Call waiting on the cell line

When you subscribe to call waiting service from your cell phone service provider, you hear a beep if someone calls while you are already on a call.

- Press (📶)/**CELL** on the handset or **FLASH** on the telephone base to put your current call on hold and take the new call.
- Press (📶)/**CELL** on the handset or **FLASH** on the telephone base at any time to switch back and forth between calls.

Answer a cell call while on a home call

When you are on a home call and you receive an incoming cell call, you hear a beep, and (📶) appears. All other system devices ring.

To answer the incoming cell call:
Press (📶)/**CELL** on the handset or the telephone base. The home line is still on hold.

To resume the home call on hold:
Press 🏠/**HOME** on the handset or the telephone base.

Cell phone voicemail

If you have voicemail service active on your cell phone, and you do not answer the incoming cell call, the call will be answered by your cell phone's voicemail. Contact your cell phone service provider for more information about voicemail service.

Answer a home call while on a cell call

When you are on a cell call and you receive an incoming home call, you hear a beep, and 🏠 appears. All other system devices ring.

To answer the incoming home call:
Press 🏠/**HOME** on the handset or the telephone base. The cell line is still on hold.

To resume the cell call on hold:
Press (📶)/**CELL** on the handset or the telephone base.

Telephone operation

Volume

To adjust the listening volume on a handset:

During a call, press ▲/**VOLUME** or ▼/**VOLUME** to adjust the listening volume.

To adjust the listening volume at the telephone base:

During a call, press ▲/**VOL** or ▼/**VOL** to adjust the listening volume.

note	• When the volume reaches the minimum or maximum setting, you hear two beeps.
	• The handset earpiece and speakerphone volume settings are independent.
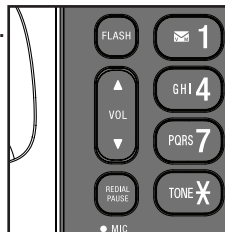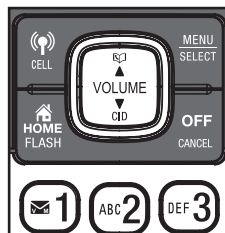
Mute

The mute function allows you to hear the other party but the other party cannot hear you.

To mute a call on a handset:

- During a call, press **MUTE**. The handset displays **Muted** until the mute function is turned off.
- Press **MUTE** again to resume the conversation. The handset displays **Microphone on** briefly.

To mute a call at the telephone base:

- During a call, press **MUTE**. The telephone base displays **Muted** and the **MUTE** light turns on until the mute function is turned off.
- Press **MUTE** again to resume the conversation. The telephone base displays **Microphone on** briefly.

34

Telephone operation

Handset speakerphone

During a call, press ◀⍦ to switch between the handset speakerphone and the handset earpiece.

When the speakerphone is active, the handset displays **Speaker**.

Temporary ringer silencing

When the telephone is ringing, you can temporarily silence the ringer of the handset or telephone base without disconnecting the call. The next call rings normally at the preset volume.

To silence the handset ringer:

• Press **OFF** or **MUTE**, then ⍂ displays and **Ringer muted** displays briefly.

To silence the telephone base ringer:

• Press ▼**/VOL**, **MUTE** or **CANCEL** on the telephone base. ⍂ displays and **Ringer muted** displays briefly.

note Each handset and the base ring when there is an incoming call unless the ringer volume of that device is turned off.

Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call. This is useful if you need to send touch-tone signals to access your telephone banking or long distance services.

1. During a call, press **TONE✳**.

2. Use the dialing keys to enter the number. The telephone sends touch-tone signals. It automatically returns to pulse dialing mode after you end the call.

Telephone operation

Redial

Each handset and the telephone base stores the last 10 telephone numbers dialed.

- When there are already 10 entries, the oldest entry is deleted to make room for the new entry.

- Entries are in reverse chronological order.

- The phone plays two beeps when you reach the end or beginning of the redial list, or when you access the redial list with no records.

To review and dial a redial entry:

1. Press **REDIAL** when the phone is not in use.

2. Press ▼, ▲ or **REDIAL** repeatedly until the desired entry displays.

3. Press ⌂/**HOME** or ◀ﻻ to use the home line.

   -OR-

   Press ⟨⟩/**CELL** to use the cell line. Press ▼ or ▲ to scroll to select the desired cell phone when necessary, then press **SELECT**.

-OR-

1. Press ⌂/**HOME** or ◀ﻻ to use the home line.

   -OR-

   Press ⟨⟩/**CELL** to use the cell line. Press ▼ or ▲ to scroll to select the desired cell phone when necessary, then press **SELECT**.

2. Press **REDIAL** and then press ▼, ▲ or press **REDIAL** repeatedly until the desired entry displays.

3. Press ⟨⟩/**CELL** to dial.

To delete a redial entry:

1. Press **REDIAL** when the handset/telephone base is not in use.

2. Press ▼, ▲ or **REDIAL** repeatedly to browse to the desired entry.

3. Press **DELETE** on the handset or **X/DELETE** on the telephone base to delete the displayed number. You hear a confirmation tone.

```
Redial #2/10
         800-595-9511

ECO
```
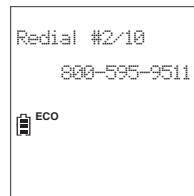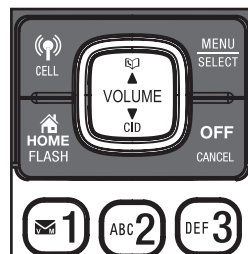
Telephone operation

Check voicemail

Press and hold ✉ **1** to dial your voicemail number.

note See **Voicemail number** on page 26 to store the voicemail number.

Chain dialing

Use this feature to initiate a dialing sequence from numbers stored in the directory, caller ID log or redial list while you are on a call. Chain dialing can be useful if you wish to access other numbers (such as bank account numbers or access codes) from the directory, caller ID log or redial list.

To access a number in the directory:

1. Press **MENU** while on a call.

2. Press **SELECT** to choose **Directory**.

3. Press ▼ or ▲ to scroll to the desired entry.

4. Press **SELECT** to dial the displayed number.

To access a number in the caller ID log:

1. Press **MENU** while on a call.

2. Press ▼ or ▲ to scroll to **Caller ID log**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to the desired entry.

4. Press **SELECT** to dial the displayed number.

To access a number on the redial list:

1. Press **REDIAL** while on a call.

2. Press ▼, ▲ or **REDIAL** repeatedly to browse to the desired entry.

3. Press **SELECT** to dial the displayed number.

note Press **CANCEL** to exit the directory, caller ID log or redial list when you are on a call.
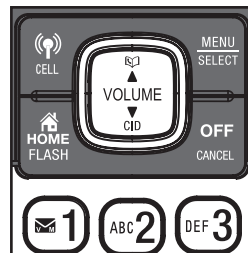
Telephone operation

Transfer a call

While on an outside call, you can transfer the call from one handset to another system device.

1. During a call, press **MENU**.

2. Press ▼ or ▲ to scroll to **Transfer**, then press **SELECT**.

   - If you have one handset, your originating handset displays **Calling base** and then **Transferred**. Your originating base displays **Transfer call?** Press **SELECT**.

   - If you have two or more handsets, your device displays **Transfer to:** Press **7** for the telephone base or **1-5** for **HANDSET 1** to **HANDSET 5**. Your originating handset displays **Calling base** or **Calling HS X** and then **Transferred**. Your originating base displays **Transferring**, and then **Transferred**.

   The destination device rings and its screen displays **Incoming call**.

3. To answer on the destination device, press 📱**/HOME,** 📞**/CELL**, ◀») or any dialing key (**0-9**, **TONE✳** or **QUIET#**) on the destination handset, or press 📱**/HOME**, 📞**/CELL** or any dialing key (**0-9**, **TONE✳** or **QUIET#**) on the telephone base.

> **note**
> - If the destination device does not answer the call within 30 seconds, the call will be reverted to the originating handset. If the originating device does not answer the reverted call within 30 seconds, the call ends automatically.
> - If the destination device is in the directory or caller ID log, or is out of range, the originating handset displays **Unable to call** and then reconnects to the outside call.

◆Transfer

📱 **ECO**

Transfer to:

📱 **ECO**

Calling HS X

📱 **ECO**

Transferred

📱 **ECO**

Incoming call

📱 **ECO**
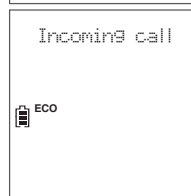
Telephone operation

Find handset

Use this feature to find all system handsets.

To start paging:

• Press **FIND HANDSET** at the side of the telephone base when not in use. Its screen displays ∗∗ **Paging** ∗∗ and all idle handsets ring and display ∗∗ **Paging** ∗∗.

To end paging:

• Press **FIND HANDSET** at the side of the telephone base.

-OR-

• Press 🏠**/HOME**, **/CELL**, ◀》, **OFF** or any dialing key (**0-9**, **TONE**✳ or **QUIET**#) on a handset.

-OR-

• Place the handset in the telephone base or charger.
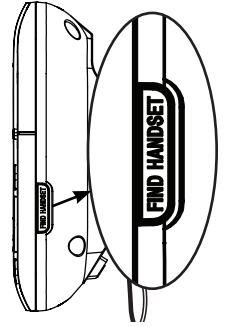
> note
> • Do not press and hold **FIND HANDSET** for more than 4 seconds. It may lead to handset deregistration.
>
> • Press **MUTE** to turn off the ringer of a handset temporarily. Paging tone continues on all other handsets.

Web address

Use this feature to view the VTech website address.

1. Press **MENU** when the handset/telephone base is not in use.

2. Press ▼ or ▲ until the screen displays **Web address**, then press **SELECT**. The screen displays the VTech website address.

Multiple handset use

Join a call in progress

You can use up to two devices at the same time on an outside (landline) call.

You can buy additional expansion handsets (**DS6701**) for this telephone base. You can register up to five handsets to the telephone base.

To share an outside call:

• When a device is already on a call and you would like to join the call, press ⌂**/HOME** or ◀⟩ on the other handset, or press ⌂**/HOME** on the telephone base.

• To exit the call, press **OFF** or place the handset in the telephone base or charger, or press ⌂**/HOME** on the telephone base. The call continues until both devices hang up.

Multiple handset use

Intercom

Use the intercom feature for conversations between two devices. You can buy additional expansion handsets (**DS6701**) for this telephone base. You can register up to five handsets to the telephone base.

To initiate an intercom call with a handset:

1. Press **MENU** on the handset when not in use.
2. Press ▼ or ▲ to scroll to **Intercom,** then press **SELECT**.
   - If you have only one handset, your handset shows **Calling base**.
   - If you have two or more handsets, your handset displays **Intercom to**. Press **7** for the telephone base or **1**-**5** for **HANDSET 1** to **HANDSET 5**. Your handset displays **Calling base** or **Calling HS X**.

   The destination device rings and its screen displays **HS X is calling**.

3. To answer the intercom call on the destination handset, press **⌂/HOME**, **(♦)/CELL**, **◄)** or any dialing key (**0**-**9**, **TONE✶** or **QUIET#**). Both handsets now display **Intercom**.

   - OR -

   To answer the intercom call at the telephone base, press **⌂/HOME**, **(♦)/CELL** or any dialing key (**0**-**9**, **TONE✶** or **QUIET#**). Both devices now display **Intercom**.

4. To end the intercom call on either handset, press **OFF** or place the handset back in the telephone base or charger. Both handsets display **Intercom ended**.

   - OR -

   To end the intercom call at the telephone base, press **⌂/HOME** or **(♦)/CELL**. Both devices display **Intercom ended**.

Calling HS X
🔋 **ECO**

HS X is calling
🔋 **ECO**

Intercom
🔋 **ECO**

HS X is calling
10:01ᴬᴹ11/20   ⌐MSG #¬ 1
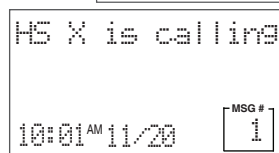
> **note**
> - You can cancel the intercom call before it is answered by pressing **CANCEL**.
> - If the destination device does not answer the intercom call within 100 seconds, is accessing the answering system, on a call or out of range, the originating handset displays **Unable to call** and returns to idle mode.
> - You can press **OFF** or **MUTE** on the destination handset, or **CANCEL** or **MUTE** on the telephone base to temporarily silence the intercom ringer.
> - You can use four devices on two pairs of intercom calls. For example, when four devices are used on two pairs of intercom calls, use the fifth device for an outside call.
> - If there is an incoming call while the originating handset displays **Calling HS X** or **Calling base**, the intercom request will be stopped and the screen displays **Incoming call**.

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Multiple handset use

To initiate an intercom call at the telephone base:

1. Press **MENU** on the telephone base when not in use.

2. Press ▼ or ▲ to scroll to **Intercom,** then press **SELECT**.

   • If you have only one handset, the telephone base shows **Calling HS 1**.

   • If you have two or more handsets, the telephone base displays **Intercom to:** Press **1-5** for **HANDSET 1** to **HANDSET 5**. The telephone base displays **Calling HS X**.

   The destination handset rings and its screen displays **Base is calling**.

2. To answer the intercom call on the destination handset, press ⌂**/HOME**, (♠)**/CELL**, ◀ᴵ or any dialing key (**0-9**, **TONE✳** or **QUIET#**). Both devices now display **Intercom**.

3. To end the intercom call at the telephone base, press ⌂**/HOME** or (♠)**/CELL**. Both devices display **Intercom ended**.

   - OR -

   To end the intercom call on the destination handset, press **OFF** or place the handset back in the telephone base or charger. Both devices display **Intercom ended**.
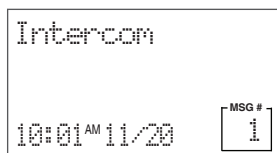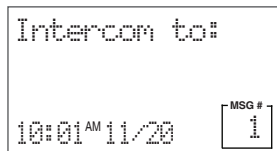
| note |

• If you do not have any handset registered to the telephone base, you will hear two beeps when you press **SELECT** to choose **Intercom** in the menu.

• You can cancel the intercom call before it is answered by pressing **CANCEL**.

• You can press **OFF** or **MUTE** on the cordless handset to temporarily silence the intercom ringer.

• If the destination handset does not answer the intercom call within 100 seconds, is accessing the answering system, on a call or out of range, the telephone base displays **Unable to call** and returns to idle mode.

Multiple handset use

Answer an incoming call during an intercom call

When you receive an outside call during an intercom call, there is an alert tone.

To answer on a handset:

- To answer a home call, press **/HOME**. The intercom call ends automatically.

- To answer a cell call, press **OFF** to end the intercom call. The telephone continues to ring. Then press **/CELL**.

- To end the intercom call without answering the call, press **OFF**. The intercom call ends and the telephone continues to ring.

To answer at the telephone base:

- To answer a home call, press **/HOME** or **/CELL**. The intercom call ends automatically. The telephone continues to ring. Then press **/HOME** or **/CELL**.

- To answer a cell call, press **/HOME** or **/CELL**. The intercom call ends automatically. The telephone continues to ring. Then press **/CELL** or **/HOME**.

- To end the intercom call without answering the call, press **/HOME** or **/CELL**. The intercom call ends and the telephone continue to ring.

Directory

About the directory

The directory can store up to 200 entries which are shared by all system handsets. Each entry may consist of a phone number up to 30 digits and a name up to 15 characters.

- Directory entries are shared by all system devices. Any modifications made on one device apply to all system device.

- When you access the directory without records, the screen displays **Directory empty**.

- When the directory is full and you try to save an entry, the screen displays **Directory full**.

- When you try to save an entry already stored in the directory, the screen displays **Number repeated**.

- When the telephone number in the directory exceeds 15 digits, a dash appears after the 14th digit, and then the remaining digits are shown beginning with a dash, alternately.

- Only one device can review the directory at a time. When a device tries to enter the directory while another device is already in it, **Not available** appears.

```
Directory empty


ECO
```

```
Directory full


ECO
```

```
Number repeated


ECO
```

```
   Mike Smith
12345678901234-

ECO
```

```
   Mike Smith
-567

ECO
```

```
  Not available


ECO
```

44

Directory

Add a directory entry

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Directory**, then press **SELECT**.

3. Press **SELECT** to choose **Add contact**.

4. When **Enter number** displays, use the dialing keys to enter a number (up to 30 digits).

   • Press ▼ or ▲ to move the cursor to the left or right.

   • Press **DELETE** on the handset or **X/DELETE** on the telephone base to backspace and erase a digit.

   • Press and hold **DELETE** on the handset or **X/DELETE** on the telephone base to erase all digits.

   • Press and hold **PAUSE** to enter a dialing pause (a **P** appears).

   • Press **TONE✻** to add ✻ (⊦ appears) or **QUIET#** to add **#** (⿻ appears).

   -OR-

   Copy a number from the redial list by pressing **REDIAL**. Then press ▼, ▲ or **REDIAL** repeatedly to find the desired number. Press **SELECT** to copy the number.

5. Press **SELECT** to move on to the name.

6. When **Enter name** displays, use the dialing keys to enter a name (up to 15 characters). Each time you press a key, the character on that key appears. Additional key presses produce other characters on that key. Press the key repeatedly until the desired character appears (see **Keystroke table** on page 73). The first character of each word is capitalized.

   • Press ▼ or ▲ to move the cursor to the left or right.

   • Press **0** to add a space.

   • Press **DELETE** on the handset or **X/DELETE** on the telephone base to backspace and erase a character.

   • Press and hold **DELETE** on the handset or **X/DELETE** on the telephone base to erase all characters.

7. Press **SELECT** to confirm. The screen displays **Saved** and then you hear a confirmation tone.
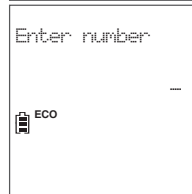
Directory

Add a directory entry

-OR-

1. Use the dialing keys to enter a number (up to 30 digits) when the phone is not in use. Press **SELECT**. The screen displays **Enter number**.

   - Press ▼ or ▲ to move the cursor to the left or right.

   - Press **DELETE** on the handset or **X/DELETE** on the telephone base to backspace and erase a digit.

   - Press and hold **DELETE** on the handset or **X/DELETE** on the telephone base to erase all digits.

   - Press and hold **PAUSE** to enter a dialing pause (a **P** appears).

   - Press **TONE✳** to add ✳ (⊦ appears) or **QUIET#** to add **#** (⊬ appears).

   -OR-

   Copy a number from the redial list by pressing **REDIAL**. Then press ▼, ▲ or **REDIAL** repeatedly to find the desired number. Press **SELECT** to copy the number.

2. Press **SELECT** to move on to the name.

3. When **Enter name** displays, use the dialing keys to enter a name (up to 15 characters). Each time you press a key, the character on that key appears. Additional key presses produce other characters on that key. Press the key repeatedly until the desired character appears (see **Keystroke table** on page 73). The first character of each word is capitalized.

   - Press ▼ or ▲ to move the cursor to the left or right.

   - Press **0** to add a space.

   - Press **DELETE** on the handset or **X/DELETE** on the telephone base to backspace and erase a character.

   - Press and hold **DELETE** on the handset or **X/DELETE** on the telephone base to erase all characters.

4. Press **SELECT** to confirm. The screen displays **Saved** and then you hear a confirmation tone.

```
Enter number
   800-595-9511 _

▯ ECO
```

```
Enter name


▯ ECO
```

```
Mike _


▯ ECO
```
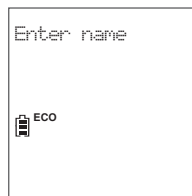
Directory

Review and dial from the directory

Entries are sorted alphabetically.

1. Press 🕮 when the phone is not in use. The screen displays **Entries in DIR X** (X represents the total number of entries) and then the first entry in the directory.

2. Press ▼ or ▲ to browse. When the desired entry displays, press 📞**/HOME**, **(📶)/CELL** or ◀)) to dial on a handset, or press 📞**/HOME**, **(📶)/CELL** to dial on the telephone base.

-OR-

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Directory**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Review** and then press **SELECT**. The screen displays **Entries in DIR X** and then the first entry in the directory.

4. Press ▼ or ▲ to browse. When the desired entry displays, press 📞**/HOME**, **(📶)/CELL** or ◀)) to dial on a handset, or press 📞**/HOME**, **(📶)/CELL** to dial on the telephone base.

```
◆Review


📱 ECO
```

```
Entries in DIR
       X

📱 ECO
```

```
  Mike Smith
 800-595-9511

📱 ECO
```
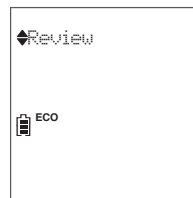
Alphabetical search

To start an alphabetical search:

1. Press 🕮 when the phone is not in use. The screen displays **Entries in DIR X** and then the first entry in the directory.

   -OR-

   i.   Press **MENU** when the phone is not in use.

   ii. Press ▼ or ▲ to scroll to **Directory**, then press **SELECT**.

   iii. Press ▼ or ▲ to scroll to **Review**, then press **SELECT**. The screen displays **Entries in DIR X** and then the first entry in the directory.

2. Use the dialing keys to enter the letter associated with the name. For example, if you have entries for Jenny, Jessie, Kristen and Laura in your directory, press **5** (JKL) once to see Jenny (when **Jenny** displays, press ▼ to see **Jessie**), twice to see Kristen, or three times to see Laura. If there is no name entry matching your search, the next closest match in alphabetical order appears. If necessary, press ▼ or ▲ to browse.

Directory

Edit a directory entry

1. Search for the desired entry in the directory (see
   Review and dial from the directory or **Alphabetical search**
   on page 47).

2. When the desired entry appears, press **SELECT**. The screen
   displays **Edit number** and the stored number.

3. Use the dialing keys to edit the number.

   - Press **DELETE** on the handset or **X/DELETE** on the
     telephone base to backspace and erase a digit.

   - Press and hold **DELETE** on the handset or **X/DELETE** on
     the telephone base to erase the entire entry.

   - Press ▼ or ▲ to move the cursor to the left or right.

   - Press and hold **PAUSE** to insert a dialing pause (a **P**
     appears).

   - Press **TONE✶** to add ✶ (⊦ appears) or **QUIET#** to add **#**
     (⊠ appears).

4. Press **SELECT** to move on to edit the name. The screen
   displays **Edit name** and then the stored name.

5. Use the dialing keys to edit the name (up to 15 characters). Additional key presses
   show other characters of that
   particular key.

   - Press **DELETE** on the handset or **X/DELETE** on the telephone base to
     backspace and erase a character.

   - Press and hold **DELETE** on the handset or **X/DELETE** on the telephone base to
     erase the entire entry.

   - Press ▼ or ▲ to move the cursor to the left or right.

   - Press **0** to add a space.

6. Press **SELECT** to confirm. The screen displays **Saved** and then you hear a
   confirmation tone.
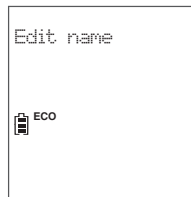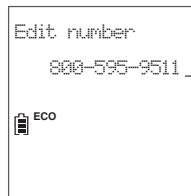
Directory

Delete directory entries

To delete one entry:

1. Search for the desired entry in the directory (see **Review and dial from the directory** or **Alphabetical search** on page 47).
2. Press **DELETE** on the handset or **X/DELETE** on the telephone base. The screen displays **Delete contact?** with the telephone number.
3. Press **SELECT** to confirm. The screen displays **Contact deleted**. You hear a confirmation tone.

To delete all entries:

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ to scroll to **Directory** and then press **SELECT**.
3. Press ▼ or ▲ to scroll to **Del all conts** then press **SELECT**. The screen displays **Delete all?**
4. Press **SELECT** to confirm. You hear a confirmation tone.

```
Delete contact?
 800-595-9511

ECO
```

```
Contact deleted


ECO
```

```
  Delete all?


ECO
```
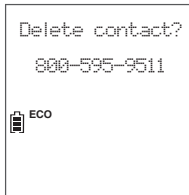
Directory

Speed dial

You can copy up to 9 directory entries into the speed dial locations (**0** and **2**-**9**) so that you can dial these numbers more quickly.

The speed dial memory locations are stored in the telephone base and are shared by all devices. Changes made to the speed dial entries on one device apply to all.

Assign a speed dial entry

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Directory**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Speed dial**, then press **SELECT**.

4. Press ▼ or ▲ or the dialing keys (**0** or **2**-**9**) to choose the desired speed dial location.

5. Press **SELECT**. The screen displays **Copy from DIR...** and then the first entry in the directory.

6. Press ▼ or ▲ to browse to the desired entry.

   -OR-

   Use the alphabetical search to find the desired entry (see page 47).

7. Press **SELECT** to save. You hear a confirmation. The name (up to 12 characters) appears in the selected speed dial location.

   note
   - If the directory is empty, when you press **SELECT** in Step 5, the screen displays **Directory empty**.

   - If the speed dial location you selected is occupied, the new directory entry you selected replaces the old one. Take caution not to replace entries you do not wish to delete from the speed dial locations.

◆0:<Unassigned>

▤ ᴱᶜᴼ

Copy from DIR...

▤ ᴱᶜᴼ

Mike Smith
800-595-9511

▤ ᴱᶜᴼ

◆0:Mike Smith

▤ ᴱᶜᴼ
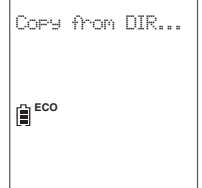
Directory

Reassign a speed dial entry

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Directory**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Speed dial**, then press **SELECT**.

4. Press ▼ or ▲, or use the dialing keys to choose the speed dial location you want to reassign.

5. Press **SELECT** twice. The screen displays **Reassign SD**.

6. Press **SELECT**. The screen displays **Copy from DIR...** and then the first entry of the directory.

7. Press ▼ or ▲ to browse to the desired entry.

   -OR-

   Use the alphabetical search to find the desired entry (see page 47).

8. Press **SELECT** to save. You hear a confirmation. The name (up to 12 characters) appears in the selected speed dial location.

Dial a speed dial number

• Press and hold a dialing key (**0** or **2**-**9**) to dial the number stored in the corresponding speed dial location.

note When the speed dial location is empty, the screen displays the speed dial list. See **Assign a speed dial entry** on page 50 to add a new entry.

Directory

Delete a speed dial entry

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Directory**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Speed dial**, then press **SELECT**.

4. Press ▼ or ▲, or use the dialing keys to choose the desired speed dial location, then press **DELETE**. The screen displays **Clear SD #X?** (X represents the speed dial location)

5. Press **SELECT** to confirm. You hear a confirmation tone.

note   Deleting the speed dial entries does not affect the entries in the directory.

```
⬧Directory



🔋 ᴱᶜᴼ


```

```
⬧Speed dial



🔋 ᴱᶜᴼ


```

```
Clear SD #X?



🔋 ᴱᶜᴼ


```
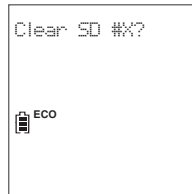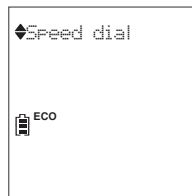
Caller ID

About caller ID

This product supports caller ID services provided by most telephone service providers. Depending on your service subscription, you may see the caller's number, or the caller's name and number that are sent by your telephone service provider after the first or second ring. Caller ID allows you to see the name, number, date and time of calls.

Information about caller ID with call waiting

Caller ID with call waiting lets you see the name and telephone number of the caller before answering the telephone, even while on another call.

It may be necessary to change your telephone service to use this feature. Contact your telephone service provider if:

- You have both caller ID and call waiting, but as separate services (you may need to combine these services).

- You have only caller ID service, or only call waiting service.

- You do not subscribe to caller ID or call waiting services.

There are fees for caller ID services. In addition, services may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering caller ID service and if both telephone service providers use compatible equipment. The time and date, along with the call information, are from the telephone service provider.

You can use this product with regular caller ID service, or you can use this product's other features without subscribing to caller ID or combined caller ID with call waiting service.

Caller ID

Caller ID log

If you subscribe to caller ID service, information about each caller will appear after the first or second ring. If you answer a call before the caller information appears on the screen, it will not be saved in the caller ID log.

- The caller ID log stores up to 50 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name. If the telephone number has more that 15 digits, only the last 15 digits appear. If the name has more than 15 characters, only the first 15 characters are shown and saved in the caller ID log.

- You can review, redial and copy an entry into the directory.

- Entries appear in reverse chronological order.

- Caller ID log entries are shared by all system devices. Any deletions made on one device are reflected on all other devices.

- When the caller ID log is full, the oldest entry is deleted to make room for new incoming call information.

- **XX missed calls** (XX represents the number of missed calls) displays when you have incoming calls that have not been answered.

- **Call log empty** displays when you access the caller ID log without records.

- Only one device can review the caller ID log at a time. If a device tries to enter the caller ID log while another device is already in it, **Not available** displays.

> **note**
> - For caller ID log entries with numbers between 16 and 24 digits, in order to view the entire number, you must save the entry to the directory (see page 57).
> - If the phone number has more than 24 digits, it will not be saved or shown in the caller ID log.

Missed call indicator

When you have incoming calls that have not been answered, the screens display **XX missed calls**.

Each time you review a caller ID log entry marked *NEW*, the number of missed calls decreases by one.

When you have reviewed all the missed calls, the missed call indicator no longer displays.

If you do not want to review the missed calls one by one, press and hold **CANCEL** on the idle handset or telephone base to erase the missed call indicator. All the entries are then considered old and kept in the caller ID log.

```
XX missed calls



🔋 ECO


10:15PM    12/18
```

```
XX missed calls


                    ┌MSG #┐
10:01AM 11/20       │  1  │
                    └─────┘
```
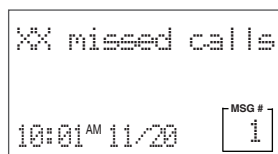
Caller ID

Memory match

When the incoming telephone number matches the last seven digits of a telephone number in your directory, the name that appears on the screen matches the corresponding name in your directory.

For example, if Linda Jones calls, her name appears as **Linda** if this is how you entered it into your directory.

note The number shown in the caller ID log is in the format sent by the telephone service provider. The telephone service provider usually delivers 10-digit phone numbers (area code plus telephone number). If the phone number of the caller does not match a number in your directory, the name will appear as it is delivered by the telephone service provider.

```
       Linda Jones
         595-9511

 [ ] ECO
                       NEW
      10:15PM    12/18
```

```
         Linda
      800-595-9511

 10:01AM 11/20  NEW   MSG #
                       1
```
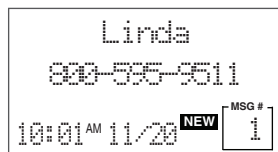
Review and dial from the caller ID log

1. Press **CID** when the phone is not in use. The screen displays the first entry in the caller ID log.

2. Press ▼ or ▲ to browse.

3. When the desired entry displays, press 🏠**/HOME**, **/CELL** or ◀)) to dial on the handset, or press 🏠**/HOME** or **/CELL** to dial on the telephone base.

-OR-

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Caller ID log**, then press **SELECT**.

3. Press **SELECT** to choose **Review**.

4. The screen displays the first entry in the caller ID log. Press ▼ or ▲ to browse.

5. When the desired entry displays, press 🏠**/HOME**, **/CELL** or ◀)) to dial on the handset, or press 🏠**/HOME** or **/CELL** to dial on the telephone base.
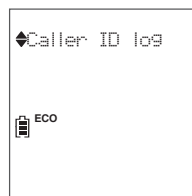
note You hear two beeps when you reach the beginning or end of the caller ID log.

```
 ◆Caller ID log

 [ ] ECO
```

```
 ◆Review

 [ ] ECO
```

```
        Mike Smith
        800-595-9511

 [ ] ECO

      10:15PM    12/18
```

55

Caller ID

View dialing options

Although the caller ID log entries received have
10 digits (the area code plus the seven-digit number),
in some areas, you may dial only the seven digits, or a 1
plus the seven digits, or a 1 plus the area code plus the
seven digits. You can change the number of digits that
you dial from the caller ID log and store the new number
to the directory.

While reviewing the caller ID log, press **QUIET#**
repeatedly to show different dialing options for local
and long distance numbers before dialing or saving the
telephone number in the directory.

Press **1** repeatedly if you need to add or remove 1 in
front of the telephone number before dialing or saving it
in the directory.

```
        Mike Smith
       800-595-9511

      ECO

      10:15PM    12/18
```

Press **#**	1-800-595-9511
Press **#**	595-9511
Press **#**	1-595-9511
Press **#**	800-595-9511
-OR-	
Press **1**	1-800-595-9511
Press **1**	800-595-9511

When the number is shown in the correct format for dialing, press ⌂**/HOME**, ⦿**/CELL**
or ◀))) on the handset to dial, or press ⌂**/HOME** or ⦿**/CELL** on the telephone base
to dial.
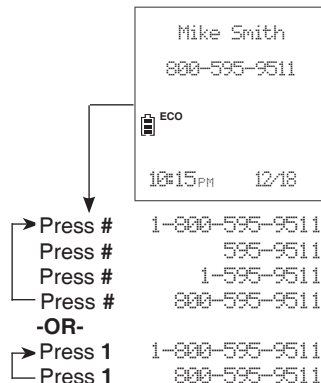
Caller ID

Save a caller ID log entry to the directory

1. Press **CID** when the phone is not in use.

   -OR-

   Press **MENU** when the phone is not in use. Press ▼ or ▲ to scroll to
   Caller ID log. Then press **SELECT** twice.

2. Press ▼ or ▲ to scroll to the desired entry, then
   press **SELECT**. The screen displays **Edit number** and the
   stored number.

```
Edit number
  800-595-9511

📄 ECO
```

3. Use the dialing keys to edit the number.

   • Press **DELETE** on the handset or **X/DELETE** on the
     telephone base to backspace and erase a digit.

   • Press and hold **DELETE** on the handset or **X/DELETE**
     on the telephone base to erase the entire entry.

   • Press ▼ or ▲ to move the cursor to the left or right.

   • Press and hold **PAUSE** to insert a dialing pause
     (a **P** appears).

   • Press **TONE✳** to add ✳ (⊦ appears) or **QUIET#** to add **#**
     (⧚ appears).

```
Edit name


📄 ECO
```

4. Press **SELECT** to move on to edit the name. The screen
   displays **Edit name**.

5. Use the dialing keys to enter or edit the name (up to 15 characters). Additional key
   presses show other characters of that particular key.

   • Press **DELETE** on the handset or **X/DELETE** on the telephone base to
     backspace and erase a character.

   • Press and hold **DELETE** on the handset or **X/DELETE** on the telephone base to
     erase the entire entry.

   • Press ▼ or ▲ to move the cursor to the left or right.

   • Press **0** to add a space.

6. Press **SELECT** to confirm. The screen displays **Saved** and then you hear a
   confirmation tone.
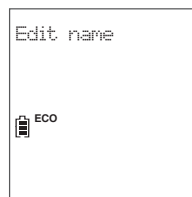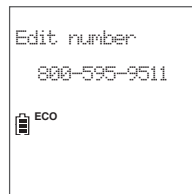
> **note** If you try to save an entry without caller ID information, the screen displays
> **Unable to save** and you hear two beeps.

Caller ID

Delete the caller ID log entries

To delete an entry:

1. When in the caller ID log, press ▼ or ▲ to browse.

2. Press **DELETE** on the handset or **X/DELETE** on the telephone base to delete the selected entry. You hear a confirmation tone.

To delete all entries:

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Caller ID log**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Del all calls**, then press **SELECT**.

4. The screen displays **Delete all?** Press **SELECT** to confirm. You hear a confirmation tone.

```
        Delete all?



 ECO
```

Caller ID log screen messages

Displays	When
PRIVATE NAME	The caller is blocking the name information.
PRIVATE NUMBER	The caller is blocking the telephone number information.
PRIVATE CALLER	The caller is blocking the name and number information.
UNKNOWN NAME	This caller's name is unavailable.
UNKNOWN NUMBER	This caller's number is unavailable.
UNKNOWN CALLER	No call information is available about this caller.
LONG DISTANCE -OR- ∟ (before the caller's number)	It is a long distance call.

Answering system settings

Answering system

Use the answering system menu of a cordless handset or the telephone base to turn on or off the answering system, message alert tone or call screening, set up the announcement message, or change the number of rings, remote access code or message recording time.

Announcement

The telephone is preset with a greeting that answers calls with *"Hello, please leave a message after the tone."* You can use this preset announcement, or replace it with your own.

Record your own announcement

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Answering sys**, then press **SELECT**.

3. Press **SELECT** to choose **Announcement**. The screen displays **Play [2] Del [3] Rec [7]** and the device announces, *"To play, press 2. To record, press 7."*

4. Press **7**. The device announces, *"Record after the tone. Press 5 when you are done."* and it displays **Recording... Stop [5]**.

5. After the tone, speak towards the microphone to record your own announcement.

6. Press **5** when done. The device plays back the recorded announcement. Press **5** or **CANCEL** to stop the playback at any time.

note
- Your announcement can be up to 90 seconds in length.
- The system does not record any announcement shorter than two seconds.
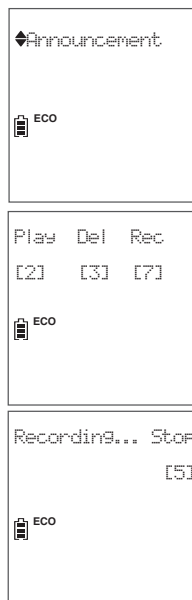
Answering system settings

Play the announcement

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Answering sys**, then press **SELECT**.

3. Press **SELECT** to choose **Announcement**. The screen displays **Play [2] Del [3] Rec [7]** and the device announces, *"To play, press 2. To record, press 7."*

4. Press **2** to play the current announcement at the speakerphone. The screen displays **Playing... Stop [5]**.

   • Press ▼**/VOLUME** to decrease or ▲**/VOLUME** to increase the listening volume on the handset.

   • Press ▼**/VOL** to decrease or ▲**/VOL** to increase the listening volume on the telephone base.

   • Press **5** or **CANCEL** to stop the playback at any time.

   • Press ◀᳚ on the handset to switch between the speakerphone and the handset earpiece.

```
Play  Del  Rec
[2]   [3]  [7]

ECO
```

```
Playing... Stop
            [5]

ECO
```
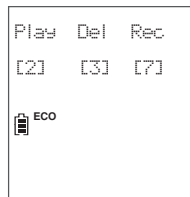
Delete your announcement

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Answering sys**, then press **SELECT**.

3. Press **SELECT** to choose **Announcement**. The screen displays **Play [2] Del [3] Rec [7]** and the device announces, *"To play, press 2. To record, press 7.*

4. Press **3** or **DELETE** to delete your own recorded announcement. The screen displays **Annc deleted**. You hear a long beep.
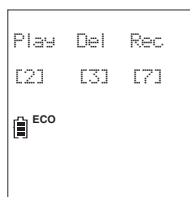
note When your announcement is deleted, calls are answered with the default announcement.

```
Play  Del  Rec
[2]   [3]  [7]

ECO
```

```
Annc deleted


ECO
```

Answering system settings

Answer on/off

The answering system must be turned on to answer and record messages.

When the answering system is turned on, the ⏻**ANS ON/OFF** light on the telephone base turns on and **ANS ON** displays on the handsets.

To turn on or off with the telephone base:

• Press ⏻**ANS ON/OFF** to turn the built-in answering system on or off when the phone is not in use.

When the answering system is turned on, the base displays **Ans sys on** and announces, "*Calls will be answered.*" When the answering system is turned off, the base displays **Ans sys off** and announces, "*Calls will not be answered.*"

To turn on or off with a handset or the telephone base:

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Answering sys**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Answer on/off**, then press **SELECT**.

4. Press ▼ or ▲ to choose **Answer: On** or **Answer: Off**, then press **SELECT** to confirm your selection. You hear a confirmation tone.
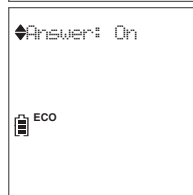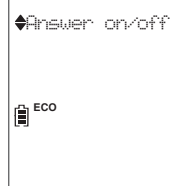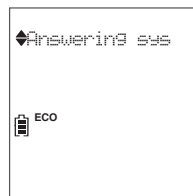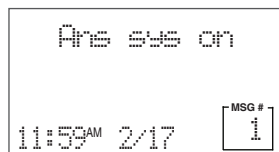
Answering system settings

Call screening

Use this feature to choose whether incoming messages can be heard while they are being recorded.

To turn this feature on or off:

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Answering sys**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Ans sys setup**, then press **SELECT**.

4. Press **SELECT** to choose **Call screening**.

5. Press ▼ or ▲ to choose **Screening: On** or **Screening: Off**, then press **SELECT** to confirm your selection. You hear a confirmation tone.

Number of rings

You can set the answering system to answer an incoming call after two, three, four, five or six rings; or toll saver. With toll saver selected, the answering system answers after two rings when you have new messages, or after four rings when you have no new messages. This enables you to check for new messages and avoid paying unnecessary long distance charges if you are calling from outside your local area.

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Answering sys**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Ans sys setup**, then press **SELECT**.

4. Press ▼ or ▲ to scroll to **# of rings**, then press **SELECT**.

5. Press ▼ or ▲ to choose **6**, **5**, **4**, **3**, **2** or **Toll saver**, then press **SELECT** to confirm your selection. You hear a confirmation tone.
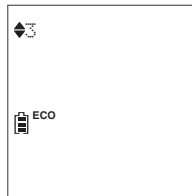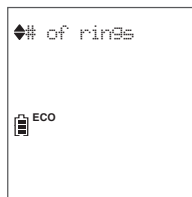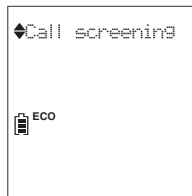
Answering system settings

Remote access code

A two-digit security code is required to access the answering system remotely from any touch-tone telephone. The preset code is **19**. You can set the code from **00** to **99**.

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Answering sys**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Ans sys setup**, then press **SELECT**.

4. Press ▼ or ▲ to scroll to **Remote code**, then press **SELECT**.

5. Use the dialing keys (**0**-**9**) to enter a two-digit number, or press ▼ or ▲ to scroll to a desired two-digit number.
   Then press **SELECT** to confirm your selection. You hear a confirmation tone.
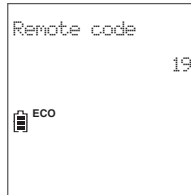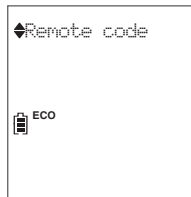
Message alert tone

When the message alert tone is set to on, and there is at least one new message, the telephone base beeps every 10 seconds.

To turn this feature on or off:

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Answering sys**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Ans sys setup**, then press **SELECT**.

4. Press ▼ or ▲ to scroll to **Msg alert tone**, then press **SELECT**.

5. Press ▼ or ▲ to choose **Tone: On** or **Tone: Off**, then press **SELECT** to confirm your selection. You hear a confirmation tone.

note
- The answering system must be turned on for the message alert tone to be functional.
- Press any key on the telephone base to temporarily silence the message alert tone.
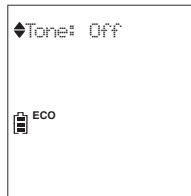
Answering system settings

Recording time

You can set the recording time limit for each incoming message.

1. Press **MENU** when the phone is not in use.

2. Press ▼or ▲ to scroll to **Answering sys**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Ans sys setup**, then press **SELECT**.

4. Press ▼ or ▲ to scroll to **Recording time**, then press **SELECT**.

5. Press ▼ or ▲ to choose **3 minutes**, **2 minutes** or **1 minute**, then press **SELECT** to confirm your selection. You hear a confirmation tone.

```
♦Ans sys setup


 ECO
```

```
♦Recording time


 ECO
```

```
♦3 minutes


 ECO
```

Answering system operation

Answering system and voicemail

Your telephone has separate indicators for two different types of voice messages: those left on its built-in answering system and those left at your service provider's voicemail. Your telephone's built-in answering system messages and voicemail messages are separate. Each alerts you to new messages differently.

- If **XX new messages** (XX represents the number of new messages) displays and ▶/■/**PLAY/STOP** on the telephone base flashes, there are new messages recorded on the built-in answering system. To listen to the messages recorded, press **MENU** twice on a handset (page 68) or on the telephone base, or press ▶/■/**PLAY** on the telephone base (page 68).

- If **New voicemail** and ✉ display, your telephone service provider is indicating that it has new voicemail for you. To listen to your voicemail, press and hold ✉ **1** on the handset or telephone base. See **Voicemail number** on page 26 to set your voicemail number.

Some service providers bundle or combine multiple services like voicemail and call waiting, so you may not be aware that you have voicemail. To check what services you have and how to access them, contact your telephone service provider.

To use your voicemail service rather than your answering system, turn off your answering system. To use your answering system rather than your voicemail service, contact your telephone service provider to deactivate your voicemail service.
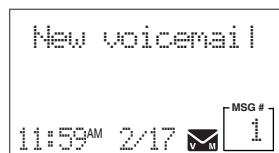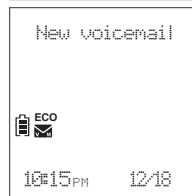
Using the answering system and voicemail together

You can also use your telephone answering system and voicemail together by setting your built-in answering system to answer before voicemail answers as described below. To learn how to program your voicemail settings, contact your telephone service provider. Then, if you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

Set your answering system to answer calls at least two rings earlier than your voicemail is set to answer. For example, if your voicemail answers after six rings, set your answering system to answer after four rings. Some voicemail providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

Answering system operation

Message capacity

The answering system can record and store up to 99 messages. Each message can be up to three minutes in length (see page 64 to change). The total storage capacity for the announcement, messages and memos is approximately 14 minutes. The actual recording time depends on individual message characteristics. Messages remain available for replay until you delete them.

When the screens display **Rec mem full**, then the memory is full. You cannot turn on the answering system and record new messages until some old messages have been deleted.

New message indication

When there are new answering system messages, the screens display **XX new messages**, and ▶/■/**PLAY/STOP** on the telephone base flashes.

If the message alert tone is turned on, the telephone base beeps every 10 seconds when there are messages that have not been reviewed.

```
XX new messages



ECO

10:15PM    12/18
```

```
XX new messages


                  MSG #
11:59AM  2/17      1
```
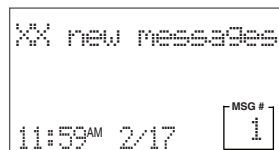
Answering system operation

Call screening

To screen a call at the telephone base:

If the answering system and call screening are on (see **Call screening** on page 62), the announcement and the incoming message broadcast at the telephone base while the call is answered by the answering system. The telephone base displays the caller ID information. If you do not subscribe to caller ID service, the telephone base displays **Screening...**

Options while a message is being recorded:

- Press ▲**/VOL** or ▼**/VOL** to adjust the call screening volume.

- Press ▶/■**/STOP** to temporarily turn off the call screening.

- Press ▶/■**/PLAY , SELECT** or ▲**/VOL** to temporarily turn on the call screening if it is set to off.

To screen a call at a handset:

If the answering system is on and your answering system is recording a message, the handset displays **To screen call** and **press [SELECT]** alternately. Press **SELECT** to screen the call on your handset. The handset displays the caller ID information. If you do not subscribe to caller ID service, the handset displays **Screening...**

Options while a message is being recorded:

- Press ▲**/VOLUME** or ▼**/VOLUME** to adjust the call screening volume.
- Press **OFF** to temporarily silence the call screening.
- Press **SELECT** to temporarily turn on the call screening if call screening is set to off.
- Press ◀⟩ to switch between the handset speakerphone and the handset earpiece.

Call intercept

If you want to talk to the person whose message is being recorded, press ⌂**/HOME** or ◀⟩ on the handset, or press ⌂**/HOME** on the telephone base.

Message playback

If you have new messages, the telephone plays only the new messages (oldest first). If there are no new messages, the telephone plays back all messages (oldest first).

When playback begins, you hear the total number of messages followed by the day and time of the message. After the last message, the telephone announces, *" End of messages."*

Answering system operation

Message playback

To play messages at the telephone base:

Press ▶/■/**PLAY** when the telephone base is not in use.

-OR-

1. Press **MENU** when the telephone is not in use. The telephone base displays **Play messages**.

2. Press **SELECT**. When you have messages, the telephone base displays **XX New XX Old** and then **Playing msg** and announces the total number of messages. When there is no message in the answering system, the telephone base displays **No message** and announces, "*You have no message.*"

Options during playback:

- Press ▲/**VOL** or ▼/**VOL** to adjust the listening volume.

- Press ▶▶/**SKIP** to skip to the next message.

- Press ◀◀/**REPEAT** to repeat the playing message. Press ◀◀/**REPEAT** twice to listen to the previous message.

- Press **X/DELETE** to delete the playing message. The system announces, "*Message deleted,*" and then advances to the next message.

- Press ▶/■/**STOP** to stop the playback.

To play messages with a handset:

1. Press **MENU** when the phone is not in use. The handset displays **Play messages**.

2. Press **SELECT**. When you have messages, the handset displays **XX New XX Old** and then **Repeat [4] Del [3] Skip [6]** and announces the total number of messages. When there is no message in the answering system, the handset displays **No message** and announces, "*You have no message.*"

Options during playback:

- Press ▼/**VOLUME** or ▲/**VOLUME** to adjust the listening volume.

- Press ◀)) to switch between the speakerphone and the handset earpiece.

- Press **6** to skip to the next message.

- Press **4** to repeat the playing message. Press **4** twice to listen to the previous message.

- Press **3** or **DELETE** to delete the playing message. The handset announces, "*Message deleted.*" The system advances to the next message.

- Press **OFF** to stop the playback.

> **note**
> - Only one handset or the telephone base can access the answering system at a time.
> - During message playback, if there is an incoming call or another handset makes a call, message playback will be stopped.

Answering system operation

Delete all messages

You can only delete old (reviewed) messages. You cannot delete new messages until you review them. You cannot retrieve deleted messages.

To delete all messages with a handset or the telephone base:

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Answering sys**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Delete all old**, then press **SELECT**. The screen displays **Delete all msg?**

4. Press **SELECT** to confirm your selection. The handset displays **Deleting ...** and then **No old messages**. You hear a confirmation tone. If you delete all old messages at the telephone base, the system announces, "*All old messages deleted.*" If you do not have old messages, the system announces, "*You have no old message.*"

Record, play or delete memos

Memos are your own recorded messages used as reminders for yourself or others using the same answering system. Play and delete them in the same way as incoming messages.

To record a memo:

1. Press **MENU** when the phone is not in use.

2. Press ▼ or ▲ to scroll to **Answering sys**, then press **SELECT**.

3. Press ▼ or ▲ to scroll to **Record memo**, then press **SELECT**. The screen displays **Recording... Stop [5]** and the device announces, *"Record after the tone. Press 5 when you are done."*

4. Speak towards the microphone after the tone.

5. Press **5** or **CANCEL** on the telephone base, or press **5** on the handset when you finish recording. The device announces, *"Recorded."*

note	• If you record a memo when the answering system memory is full, the system announces, "*Memory is full.*"
	• Each memo can be up to three minutes in length and memos shorter than two seconds are not recorded.
	• When the answering system has less than three minutes of recording time left, the system announces, "*Less than three minutes to record.*"

Answering system operation

Remote access

A two-digit security code is required to access the answering system remotely from any touch-tone telephone. The preset code is **19**. See **Remote access code** on page 63 to change it.

1. Dial your telephone number from any touch-tone telephone.

2. When the answering system answers, enter the two-digit remote access code.

3. Then you can enter one of the following remote commands.

Command	Description
1	Play all messages.
2	Play only new messages.
3	Delete the current message (during playback).
33	Delete all old messages.
4	Repeat the current message (during playback).
5	Stop.
***5**	Hear a list of remote commands.
6	Skip to the next message (during playback).
***7**	Record a new announcement.
8	End the call.
0	Turn the answering system on or off.

4. Hang up or press **8** to end the call.

note
- If you do not press any key after you enter the remote access code, all new messages play. If there are no new messages, all old messages play.
- Once the new messages have played, the telephone announces the help menu options. If you do not press any key within 20 seconds, the remote access call automatically disconnects.
- When the answering system is turned off, the telephone answers after 10 rings, and announces, *"Please enter your remote access code."*
- When the memory is full, the answering system answers incoming calls after 10 rings and announces, *"Memory is full. Enter your remote access code."*

Appendix

Expand your telephone system

Your telephone base can support up to five handsets. Each handset must be registered to the telephone base before use. The handsets provided within your product package are already registered as **HANDSET 1** and so forth. You can add new handsets (**DS6701**, purchased separately) to your telephone base. Additional handsets are assigned numbers in the sequential order they are registered (up to **HANDSET 5**).

Add and register a handset

When first purchased, each expansion handset displays **To register HS...** and **...see manual** alternately. You may need to charge the handset before registering to the telephone base. For more details on battery charging, see the table on page 4.

To register a handset:

1. Place the new/non-registered handset in the telephone base.

Do not place the handset in the charger.

2. After about 10 seconds, the handset and telephone base display **Registering...** When the registration process completes, the handset and telephone base display **Registered** and you hear a confirmation tone. The registration process takes about 60 seconds to complete.

If the registration fails, the handset displays **Failed**, and then **To register HS...** and **...see manual** alternately. Remove the handset from the telephone base. Then try the registration process again.

note
- You cannot register a handset if any other system handset is in use.
- Only one handset can register to the telephone base at a time.

Appendix

Replace a handset

If you want to replace a handset, or reassign the designated handset number of a registered handset, you must deregister all handsets that are registered to the telephone base. Then register each handset individually.

To make deregistration easier, read all of the instructions below before you begin.

To deregister all handsets:

1. Press and hold **FIND HANDSET** at the side of the telephone base for about 10 seconds until the telephone base shows **Registering...** then **De-register?**

2. Immediately press and release **SELECT** or **FIND HANDSET**. The telephone base displays **Please wait**.

3. All handsets display **To register HS...** and **...see manual** alternately when the deregistration process completes. The deregistration process takes about 10 seconds to complete.

To register the handset(s) to the telephone base again, follow the registration instructions on the previous page.

note	• You cannot deregister all handsets if any other system handset is in use.
	• If deregistration fails, you may need to reset the system and try again. To reset, unplug the power from the telephone base and plug it back in.
	• Even if the battery is depleted, you can still deregister all handsets by following the steps above. After the handset is charged for at least 10 minutes, the handset alternately shows **To register HS...** and **...see manual**.

Appendix

Keystroke table

You can use the dialing keys to perform text editing (up to 15 characters).

Each time you press a key, the character on that key appears. Additional key presses produce other characters on that key. Press the key repeatedly until the desired character appears. The first character of every word is capitalized.

Dialing key	Characters by number of key presses										
	1	2	3	4	5	6	7	8	9	10	11
1	1	.	-	'	(	)	*	#	&	/	,
2	a	b	c	A	B	C	2				
3	d	e	f	D	E	F	3				
4	g	h	i	G	H	I	4				
5	j	k	l	J	K	L	5				
6	m	n	o	M	N	O	6				
7	p	q	r	s	P	Q	R	S	7		
8	t	u	v	T	U	V	8				
9	w	x	y	z	W	X	Y	Z	9		
0	Space	0									
*											
#											

Appendix

Screen messages

Ans sys off	The answering system is turned off and will not answer calls.
Ans sys on	The answering system is turned on and will answer calls.
Base is calling	The telephone base is calling (for intercom calls).
Call log empty	There are no caller ID log entries.
Calling base	You are calling the telephone base (for intercom calls).
Calling HS X	You are calling another handset (for intercom calls).
Cell line busy	The telephone base or another system handset is using the cell line.
Contact deleted	A directory entry is deleted.
Directory empty	There are no directory entries.
Directory full	The directory is full. You cannot save any new entry unless you delete some current entries.
Downloading...	The telephone system is downloading the directory from a cell phone.
Ended	You have just ended a call.
Failed	The handset registration is not successful.
HS X is calling	Another handset is calling (for intercom calls).
Home line busy	The telephone base or another system handset is using the home line.
Incoming call	There is an incoming call.
Intercom	The device is on an intercom call.
Intercom ended	The intercom call has just ended.
Intercom to (for models with two or more handsets only)	You have started the intercom process or started transferring a call, and need to enter the desired device number.
Low battery	The battery needs to be recharged.
Message deleted	The message in the answering system is deleted.
Microphone on	**MUTE** is turned off and the person on the other end can hear you.
Muted	You have turned off the handset microphone. The other party cannot hear you but you can hear the other party.
New voicemail	There are new voicemail message(s) from your telephone service provider.
NO BATTERY	The handset in the telephone base or charger has no battery installed.

Appendix

Screen messages

`No line`	There is no telephone line connected.
`No message`	There are no message in the answering system.
`Not available`	Another device is already in the directory, caller ID log, or accessing the answering system; the cell line is not ready to use.
`Number repeated`	The telephone number you try to save is already stored in the directory.
`Out of range or no pwr at base`	The telephone base has lost power, or the handset is out of range.
`Phone`	The handset is on a call.
`Put in charger`	The battery is very low. Put the handset in the telephone base or charger for recharging.
`Quiet mode off`	The quiet mode is turned off.
`Quiet mode on`	The quiet mode is turned on.
`Rec mem full`	The answering system has no recording time left.
`Registering...`	The handset registration is in progress.
`Ringer muted`	The ringer is muted temporarily when the phone is ringing.
`Ringer off`	The ringer is turned off.
`Saved`	Your selection has been saved.
`Speaker`	The speakerphone is in use.
`To screen call press [SELECT]`	The system is recording a message. Press **SELECT** to screen a call on a handset.
`To register HS... ...see manual`	Screen display on a non-registered handset.
`Transferred`	You have transferred an outside call to another device.
`Unable to call`	The handset is out of range while on a call. Failed phone call (the telephone line is in use). Failed intercom call (there are already two handsets being used).
`XX missed calls`	There are new calls in the caller ID log.
`XX new messages`	There are new messages in the answering system.
`** Paging **`	All system handsets are being paged.

Appendix

Handset and telephone base indicators
Handset lights

🔊	On when the handset speakerphone is in use.
CHARGE	On when the handset is charging in the telephone base or charger.

Telephone base lights

IN USE	On when the telephone line is in use. On when the answering system is answering a call. On when you are registering a handset. Flashes quickly when there is an incoming call. Flashes when another telephone sharing the same line is in use. Flashes when you are deregistering all handsets.
⏻**ANS ON/OFF**	On when the answering system is turned on.
MUTE	On when mute function is turned on during a call.
🅱 **1/** 🅱 **2**	On when a Bluetooth device is connected to the base. Flashes when the telephone base is in discoverable mode.
🏠	On when the home line is using.
(📡)	On when the cell line is using.
▶/■/**PLAY/STOP**	Flashes when there are new messages or memos in the answering system.

Appendix

Handset and telephone base indicators

Handset icons

[]	The battery icon flashes when the battery is low and needs charging.
▸▯▸▯▸▮	The battery icon animates when the battery is charging.
▮	The battery icon becomes solid when the battery is fully charged.
🔕	The handset ringer is turned off.
✉ V M	There are new voicemail received from the telephone service provider.
🏠	The home line is in use or there is an incoming home call.
❽¹₂	There are Bluetooth connected devices on the cell device list.
(•)	The cell line is in use or there is an incoming cell call.
MSG # 1/13	The message number currently playing and total number of messages recorded.
ANS ON	The answering system is turned on.
ECO	The ECO mode activates automatically to reduce power consumption whenever the handset is synchronized with the telephone base.
NEW	The caller ID log entry you are reviewing is new. The message you are listening is new.

Telephone base icons

🔕	The telephone base ringer is turned off.
✉ V M	There are new voicemail received from the telephone service provider.
🗔	The message number currently playing, or the total number of messages recorded.
NEW	The caller ID log entry you are reviewing is new. The message you are listening is new.
🏠	The home line is in use or there is an incoming home call.
❽¹₂	There are Bluetooth connected devices on the cell device list.
(•)	The cell line is in use or there is an incoming cell call.

Appendix

Battery

It takes up to 11 hours for the battery to be fully charged. When it is fully charged, you can expect the following performance:

Operation	Operating time
While in handset use (talking*)	Up to 7 hours
While in speakerphone mode (talking*)	Up to 3.5 hours
While not in use (standby**)	Up to 5 days

* Operating times vary depending on your actual use and the age of the battery.

** Handset is not charging or in use.

The battery needs charging when:

- A new battery is installed in the handset.
- The handset beeps every 50 seconds while on a call.
- The handset beeps and **Low battery** displays on the handset.
- **Put in charger** displays on the handset.
- A battery is properly installed and the screen is blank.

CAUTION:

To reduce the risk of fire or injury, read and follow these instructions:

- Use only the batteries provided or equivalent. To order a replacement, visit our website at **www.vtechphones.com** or call **1 (800) 595-9511**. In Canada, go to **www.vtechcanada.com** or call **1 (800) 267-7377**.
- Do not dispose of the batteries in a fire. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care in handling batteries in order not to create a short circuit with conductive materials.
- Charge the batteries provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.
- Observe proper polarity orientation between the battery and metallic contacts.
- To prevent fire or shock hazard, do not expose this product to water or any type of moisture.

Appendix

Troubleshooting

If you have difficulty with your telephone, please try the suggestions below. For customer service, visit our website at **www.vtechphones.com** or call **1 (800) 595-9511**. In Canada, go to **www.vtechcanada.com** or call **1 (800) 267-7377**.

I cannot add my cell phone to the telephone base.
- Make sure you have cellular coverage.
- Make sure your cell phone is compatible with your **DS6751**. Check the Bluetooth compatibility list at **www.vtechcanada.com**.
- Make sure the Bluetooth function of your cell phone is turned on. See the user's manual of your cell phone for more information.
- Remove **VTech DS6751** from your cell phone's handsfree device history list (see the user's manual of your cell phone for more information).
- Carefully follow the pairing instructions on page 18 and make sure that your cell phone is not connected to any other Bluetooth device.
- Turn off your cell phone, then turn it on again.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.

I cannot connect my cell phone with the telephone base.
- Make sure that the Bluetooth function of your cell phone is turned on. See the user's manual of your cell phone for more information.
- Make sure that your Bluetooth cell phone is not connected to any other Bluetooth device.
- Turn off your cell phone, then turn it on again.
- Make sure that your cell phone is connected and active on the cell devices list.
- For some cell phones, you must authorize **VTech DS6751** device in your cell phone's Bluetooth feature. See the user's manual of your cell phone for more information.
- Manually connect your cell phone to **VTech DS6751**. Refer to the user's manual of your cell phone for more information.

I cannot find VTech DS6751 on my cell phone.
- Make sure that the telephone base is in discoverable mode. Carefully follow the setup instructions on page 18.
- Make sure that you manually set your cell phone to search for devices.
- Remove **VTech DS6751** from your cell phone's handsfree device history list (see the user's manual of your cell phone).
- Turn off your cell phone, then turn it on again.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.

Appendix

Troubleshooting

I don't know how to search for or add new devices on my cell phone.
- Most cell phones have the Bluetooth feature in the connection or setup menus. Refer to the user's manual of your cell phone.
- In general, press the menu key on your cell phone, then look for the Bluetooth menu in the settings or connection menu. In the Bluetooth menu, select the option to search for or add new devices.

My cell phone disconnects with the telephone base.
- Turn off your cell phone, then turn it on again.
- Make sure that you are not using your cell phone when on a cell call.

My cell phone is connected to the telephone base, but I cannot make a cell call.
- Make sure that your cell phone is not in use when you are trying to make a cell call.
- For some smartphones, make sure that the cellular function is turned on.

The PIN on the telephone base does not work.
- Make sure you enter the correct PIN. The default PIN is **0000**.

I cannot hear any audio on my telephone system when on a cell call.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in.
- Turn off your cell phone, then turn it on again.

I cannot download contacts from my cell phone to the DS6751.
- Make sure that your cell phone is paired and connected to the base.
- Make sure you place your cell phone next to the base while downloading.

Can the DS6751 help the poor cell phone reception in my house?
- If your cell phone has poor reception in your home, the **DS6751** cannot improve the reception. However, if there is a location in your house with better reception, you can leave your cell phone at that location while you use **DS6751** cell line. In order for this to work, the telephone base must be within 30 feet of the cell phone.

The listening volume of my cell call is too loud or quiet.
- During a cell call, if the listening volume is to too loud or quiet, try changing the volume on your cell phone. On some cell phones, changing the volume on the cell phone effects your cell call volume on the **DS6751** handset.

Appendix

Troubleshooting

My telephone does not work at all.

- Make sure the battery is installed and charged correctly (page 3). For optimum daily performance, return the handset to the telephone base or charger after use.
- Make sure the power adapter is securely plugged into an outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the telephone base and the wall jack.
- Unplug the electrical power to the telephone base. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to synchronize.
- Charge the battery in the handset for up to 11 hours.
- If the battery is completely depleted, charge the handset for at least 30 minutes before use (page 4).
- Remove and install the battery again. If that still does not work, it may be necessary to purchase a new battery.
- Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other telephone does not work, the problem is probably in the wiring or telephone service. Contact your telephone service provider.

There is no dial tone.

- Try all the above suggestions.
- Move the handset closer to the telephone base. It may be out of range.
- The telephone line cord may be defective. Install a new telephone line cord.
- Disconnect the telephone base from the telephone wall jack and connect a different telephone. If there is no dial tone on this telephone either, the problem is in your wiring or telephone service. Contact your telephone service provider.
- If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your service provider for more information.

I cannot dial out.

- Try all the above suggestions.
- Make sure there is a dial tone before dialing. It is normal if the handset takes a second or two to synchronize with the telephone base before producing a dial tone. Wait an extra second before dialing.
- If other telephones in your home are having the same problem, the problem is in the wiring or telephone service. Contact your telephone service provider (charges may apply).
- Eliminate any background noise. Mute the cordless handset before dialing, or dial from another room in your home with less background noise.
- If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your service provider for more information.

Appendix

Troubleshooting

To register HS... and ...see manual appear alternately on the handset and it does not work at all.

- The handset may be deregistered from the telephone base. Refer to **Add and register a handset** on page 71 to register the handset to the telephone base.

My cordless handset isn't performing normally.

- Make sure you plug the power cord securely into the telephone base. Plug the power adapter into a different, working electrical outlet without a wall switch.

- Move the cordless handset closer to the telephone base. You may have moved out of range.

- Reset the telephone base. Unplug the electrical power. Wait for 15 seconds then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.

- Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

Low battery shows on the handset screen.

- Place the handset in the telephone base or charger for recharging.

- Remove and install the battery again and use it until fully depleted, then charge the handset in the telephone base or charger for up to 11 hours.

- If the above measures do not correct the problem, replace the battery.

The battery does not charge in the handset or the handset battery does not accept charge.

- Make sure the handset is placed in the telephone base or charger correctly.

- Remove and install the battery again, then charge for up to 11 hours.

- If the battery is completely depleted, charge the handset for at least 30 minutes before use (page 4).

- The battery may be defective. Purchase a new battery.

The CHARGE light is off.

- Clean the charging contacts on the handset, telephone base and/or charger each month with a pencil eraser or a dry non-abrasive fabric.

- Make sure the power adapter and telephone line cord are plugged in properly (page 2).

- Unplug the power adapter. Wait for 15 seconds before plugging it back in. Allow up to one minute for the handset and telephone base to reset.

Appendix

Troubleshooting

The telephone does not ring when there is an incoming call.

- Make sure the ringer volume of the handset and telephone base are not set to off (page 21 and page 22).

- Make sure the telephone line cord and power adapter are plugged in properly (page 2).

- The handset may be too far from the telephone base. Move it closer to the telephone base.

- There may be too many extension phones on the telephone line to allow all of them to ring simultaneously. Unplug some of them.

- If other telephones in your home are having the same problem, the problem is in the wiring or telephone service. Contact your telephone service provider (charges may apply).

- Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

- Test a working telephone at the telephone wall jack. If another telephone has the same problem, the problem is in the telephone wall jack. Contact your telephone service provider (charges may apply).

- The telephone line cord may be defective. Install a new telephone line cord.

- Remove and install the battery again and place the handset in the telephone base.

- Wait for the handset to synchronize with the telephone base. Allow up to one minute for this to take place.

Appendix

Troubleshooting

There is interference during a telephone conversation.
My calls fade out when I am using the cordless handset.

- The handset may be out of range. Move it closer to the telephone base.

- If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Contact your DSL service provider for more information about DSL filters.

- Appliances or other cordless telephones plugged into the same circuit as the telephone base can cause interference. Try moving the appliance or telephone base to another outlet.

- Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

- If your telephone is plugged in with a modem or a surge protector, plug the telephone (or modem/surge protector) into a different location. If this doesn't solve the problem, relocate your telephone or modem farther apart from each other, or use a different surge protector.

- The location of your telephone base can impact the performance of your cordless phone. For better reception, install the telephone base in a centralized location within your home or office, away from walls or other obstructions. In many environments, elevating the telephone base improves overall performance.

- Disconnect the telephone base from the telephone wall jack and plug in a corded telephone. If calls are still not clear, the problem is probably in the wiring or telephone service. Contact your telephone service provider (charges may apply).

- If other telephones in your home are having the same problem, the problem is in the wiring or telephone service. Contact your telephone service provider (charges may apply).

I get noise, static, or weak signals even when I'm near the telephone base.

- If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Contact your DSL service provider for more information about DSL filters.

- You may be able to improve the performance of your cordless phone by installing your new telephone base as far as possible from any other existing cordless telephone system that may already be installed.

- Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

- Do not install this phone near a microwave oven or on the same electrical outlet. You may experience decreased performance while the microwave oven is operating.

- If you plug your phone in with a modem or a surge protector, plug the phone (or modem/surge protector) into a different location. If this does not solve the problem, relocate your phone or modem farther apart from one another, or use a different surge protector.

- Relocate your phone to a higher location. The phone may have better reception in a high area.

- If other phones in your home are having the same problem, contact your telephone service provider (charges may apply).

Appendix

Troubleshooting

I experience poor sound quality when using the handset speakerphone.

- For increased sound quality while using the handset speakerphone, place the handset on a flat surface with the dialing keys facing up.

I hear other calls when using the telephone.

- Disconnect the telephone base from the telephone wall jack. Plug in a different telephone. If you still hear other calls, the problem is probably in the wiring or telephone service. Contact your telephone service provider.

I hear noise on the cordless handset and the keys do not work.

- Make sure the telephone line cord is plugged in securely.

My caller ID features are not working properly.

- Caller ID is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your telephone.
- The caller may not be calling from an area which supports caller ID.
- Both your and the caller's telephone service providers must use equipment compatible with the caller ID service.
- The caller ID information shows after the first or second ring.
- If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Contact your DSL service provider for more information about DSL filters.

The telephone does not receive caller ID while on a call.

- Make sure you subscribe to caller ID with call waiting features provided by your telephone service provider.
- The caller may not be calling from an area which supports caller ID.
- Both your and the caller's telephone service providers must use equipment compatible with caller ID service.
- If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Contact your DSL service provider for more information about DSL filters.

Appendix

Troubleshooting

Out of range or no pwr at base shows on the handset screen.

- The handset may be out of range. Move it closer to the telephone base.

- Make sure the power cord is securely plugged into the telephone base. Use a working electrical outlet not controlled by a wall switch.

- Reset your telephone by unplugging the power adapter from the telephone base. Disconnect the battery from the cordless handset. Wait for 15 seconds, then plug in the power adapter and install the battery again. Place the handset in the telephone base and allow up to one minute for the handset and telephone base to synchronize.

- Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

✉ and New voicemail display and I don't know why.

- Your telephone has voicemail indication that is separate from the built-in answering system. If ✉ and **New voicemail** display, your telephone has received a signal from your telephone service provider that you have a voicemail message waiting for you to retrieve from them. Contact your telephone service provider for more information on how to access your voicemail.

I cannot retrieve voicemail messages.

- Your telephone has both a built-in answering system and voicemail indication. They are independent features and each alerts you to new messages differently (page 65). If you subscribe to voicemail service from your telephone service provider (charges may apply), contact your telephone service provider for more information on how to access your voicemail.

The answering system does not answer after the correct number of rings.

- Make sure the answering system is on. When the answering system is on, the ⏻**ANS ON/OFF** light on the telephone base should be lit and **ANS ON** should show on the handset.

- If toll saver is selected, the number of rings changes to two when there are new messages waiting (page 62).

- If the memory is full or if the answering system is off, the answering system answers after 10 rings.

- In some cases, the answering system is affected by the ringing system used by your telephone service provider.

- If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail answers (page 65). To determine how many rings activate your voicemail, please contact your telephone service provider.

- If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.

Appendix

Troubleshooting

The outgoing announcement is not clear.
- When recording the announcement, make sure you speak in a normal tone of voice towards the microphone.
- Make sure there is no background noise when recording.

The answering system does not record messages.
- Make sure the answering system is on.
- When the answering machine memory is full, it does not record new messages until some old messages are deleted.
- If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail answers (page 65). To determine how many rings activate your voicemail, contact your telephone service provider.
- If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.

The messages on the answering system are very difficult to hear.
- Press ▲/**VOLUME** on handset or ▲/**VOL** on the telephone base to increase the listening volume.

The messages on the answering system are incomplete.
- If a caller leaves a very long message, part of it may be lost when the answering system disconnects the call after the preset recording time.
- If the memory on the answering system becomes full during a message, the answering system stops recording and disconnects the call.
- If the caller's voice is very soft, the answering system may stop recording and disconnect the call.

The answering system does not respond to remote commands.
- Make sure your remote access code is correct (page 63).
- Make sure you are calling from a touch-tone telephone. When dialing a number, there should be tones. If there are clicks, then it is not a touch-tone telephone and cannot activate the answering system.
- The answering system may not detect the remote access code when your announcement is playing. Wait until the announcement is over before entering the code.
- There may be interference on the telephone line you are using. Press the dialing keys firmly when dialing.

Appendix

Troubleshooting

I subscribe to a nontraditional telephone service that uses my computer to establish connections, and my telephone doesn't work.

- Make sure your computer is powered on.

- Make sure your Internet connection is working properly.

- Make sure that the software is installed and running for your nontraditional telephone service.

- Make sure to plug your USB telephone adapter into a dedicated USB port on your computer. Do not plug into a multiple port USB hub (USB splitter) that is not powered.

- In a few rare instances, the USB port on your computer may not have enough power. In these instances, try using a USB hub with its own external power supply.

- If you are using a firewall, it may prevent access to your nontraditional telephone service provider. Contact your service provider for more information.

I have accidentally set my LCD language to Spanish or French, and I don't know how to change it back to English.

- While the handset or the telephone base is not in use, press **MENU**, then enter **✳364#**.

- While the handset is on a call, press **MENU**, then enter **✳364#**. The call ends.

Common cure for electronic equipment.

- If the telephone is not responding normally, put the cordless handset in the telephone base. If it does not respond, try the following (in the order listed):

  1. Disconnect the power to the telephone base.

  2. Disconnect the battery on the cordless handset.

  3. Wait a few minutes before connecting power to the telephone base.

  4. Install the battery again and place the cordless handset in the telephone base.

  5. Wait for the cordless handset to synchronize with the telephone base. Allow up to one minute for this to take place.

Appendix

Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or swimming pool, or in a wet basement or shower.
5. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
6. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
9. Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
10. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
11. Do not overload wall outlets and extension cords.
12. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
    • When the power supply cord or plug is damaged or frayed.
    • If liquid has been spilled onto the product.
    • If the product has been exposed to rain or water.
    • If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
    • If the product has been dropped and the telephone base and/or handset has been damaged.
    • If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
15. Only put the handset of your telephone next to your ear when it is in normal talk mode.
16. The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

SAVE THESE INSTRUCTIONS

Appendix

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

*   Should keep wireless telephones at least six inches from the pacemaker.

*   Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.

*   Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

Operating range

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

When the handset is out of range, the handset displays **Out of range or no pwr at base**.

If there is a call while the handset is out of range, it may not ring, or if it does ring, the call may not connect well when you press **/HOME**. Move closer to the telephone base, then press **/HOME** to answer the call.

If the handset moves out of range during a telephone conversation, there may be interference. To improve reception, move closer to the telephone base.

ECO mode

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

Appendix

Energy-saving charging mode

When this mode is activated, all telephone functions, except handset battery charging, will be disabled.

To activate the energy-saving charging mode:

1. Unplug the telephone base power adapter from the power outlet. Make sure all handsets are plugged with charged batteries before proceeding.
2. While you <u>press and hold</u> **FIND HANDSET**, plug the telephone base power adapter back to the power outlet.
3. After about 20 seconds, when the telephone base shows **De-register?**, release **FIND HANDSET** and then press **FIND HANDSET** again or **SELECT** within 2 seconds.

When the phone successfully enters the energy-saving charging mode, all handsets display **To register HS...** and **...see manual** alternately.

When the phone fails to enter this mode, repeat Step 1 through Step 3 above.

Note: The telephone base will be powered up as normal if you fail to press **FIND HANDSET** or **SELECT** within 2 seconds in Step 3.

To deactivate the energy-saving charging mode:

1. Unplug the telephone base power adapter from the power outlet, then plug it back in. Then the telephone base is powered up as normal.
2. Register your handsets back to the telephone base. See page 71 for handset registration instructions.

Maintenance

Taking care of your telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatment

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or mild soap. Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORD FROM THE WALL. Then remove the telephone by the unplugged cords.

Appendix

About cordless telephones

- **Privacy:** The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless handset by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.

- **Electrical power:** The telephone base of this cordless telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. Calls cannot be made from the cordless handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.

- **Potential TV interference:** Some cordless telephones operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR often reduces or eliminates the interference.

- **Rechargeable batteries:** Exercise care in handling batteries in order not to create a short circuit with conducting material such as rings, bracelets and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.

- **Nickel-metal hydride rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

The RBRC® seal

The RBRC® seal on the nickel-metal hydride battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC® program provides a convenient alternative to placing used nickel-metal hydride batteries into the trash or municipal waste, which may be illegal in your area.

VTech's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized VTech product service centers. Please call **1 (800) 8 BATTERY™** for information on Ni-MH battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

RBRC® is a registered trademark of Rechargeable Battery Recycling Corporation.

Appendix

Limited warranty

What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover:

1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or

2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or

3. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or

4. Product to the extent that the problem is caused by use with non-VTech accessories; or

5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or

6. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or

7. Product returned without a valid proof of purchase (see item 2 on the next page); or

8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

Appendix

Limited warranty

How do you get warranty service?

To obtain warranty service in the USA, please visit our website at **www.vtechphones.com** or call
1 (800) 595-9511. In Canada, go to **www.vtechcanada.com** or call **1 (800) 267-7377**.

NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and

2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and

3. Provide your name, complete and correct mailing address, and telephone number.

Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Appendix

FCC, ACTA and IC regulations

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement:

CAN ICES-3 (B)/NMB-3(B)

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See the installation instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone service provider or a qualified installer.

Appendix

FCC, ACTA and IC regulations

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited warranty. If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

Remain on the line and briefly explain the reason for the call before hanging up.

Perform such activities in off-peak hours, such as early morning or late evening.

Industry Canada

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference, including interference that may cause undesired operation.

The term ''IC:'' before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

This product meets the applicable Industry Canada technical specifications.

Technical specifications

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	DECT frequency: 1921.536-1928.448 MHz
	Bluetooth frequency: 2402.000-2480.000 MHz
Channels	DECT channel: 5
	Bluetooth channel: 79
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirements	Handset: 2.4V Ni-MH battery
	Telephone base: 6V DC @ 400mA
	Charger: 6V AC @ 300mA
Memory	Directory: 200 memory locations; up to 30 digits and 15 characters
	Caller ID log: 50 memory locations; up to 24 digits and 15 characters

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